



Poder desatado,  
conquista el mundo

Proceso de canjeo

MADE FOR GAMERS & CREATORS






Primer paso:  
Registra tu producto

# Paso 1: Entra o regístrate en el MSI Member Center






[MSI OFFICIAL SITE](#) [MSI FORUM](#) [English / English](#)

## CREATE AN ACCOUNT

MSI is committed to respecting and protecting your privacy.  
The information you are providing here will help us provide you with better service.

- E-mail
- Password
- Confirm Password
- Date of Birth
- Captcha


## Paso 2: Ves a “My Product” para registrar tu producto



A screenshot of the MSI user account page. The top navigation bar includes the MSI logo, links to 'MSI OFFICIAL SITE', 'MSI FORUM', and 'LOGOUT', and a language selector 'English / English'. The left sidebar contains a list of menu items: 'HOME', 'MY PROFILE', 'MY PRODUCT' (highlighted with a yellow box and a yellow circle with the number 1), 'MY REWARDS', 'SHOUTOUT', 'MY WARRANTY', 'PROMOTIONS', and 'MY SUPPORT'. Under 'MY SUPPORT', there are sub-items: 'WEB TICKET', 'REPAIR HISTORY', 'APPLY FOR REPAIR SERVICE', and 'GARANTIE SUR SITE'. The main content area displays 'Welcome!' and a large 'MY PRODUCT' heading. Below this heading, a red button with a white plus sign and the text 'Product Registration' is highlighted with a yellow box and a yellow circle with the number 2.

# Paso 3: Registra tu nuevo producto





[MSI OFFICIAL SITE](#) [MSI FORUM](#) [LOGOUT](#) [English / English](#)

HOME

MY PROFILE

MY PRODUCT

MY REWARDS

SHOUTOUT

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE

◦ GARANTIE SUR SITE

Welcome!

MY PRODUCT

WARRANTY REGISTRATION: NOTEBOOK, ALL-IN-ONE PC, DESKTOP, MONITOR

The promotion excluded MOTHERBOARD and GRAPHICS CARD.

ENJOY BENEFITS.

All customers who purchase a new MSI product and then complete registration and reply to the questionnaire will receive a 3-month warranty extension.

1. This does not apply to product of which standard warranty has been expired.(But customers can still complete registration and questionnaire)

2. Customers have to complete the questionnaire in advance to get the full benefits.

3. MSI reserves the right to update or modify these terms and conditions of this program.

4. This extended warranty service only can be applicable to the original country or region where consumers purchased the notebooks/all-in-one.


If you have any questions about the warranty extension on offer, please direct your inquiries to local service hotlines or the MSI support service.

I want to register a new product



## Paso 4: Elige el tipo de producto





MSI OFFICIAL SITEMSI FORUMLOGOUTEnglish / English

HOME

MY PROFILE

MY SOCIAL NETWORKS

MY PRODUCT

SHOUTOUT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET


◦ REPAIR HISTORY

◦ APPLY FOR REPAIR SERVICE


ONLINE CHAT

Welcome!


PLEASE SELECT THE PRODUCT TYPE YOU WANT TO REGISTER




Notebook




All-in-One PC




Desktop




Monitor




Motherboard




Graphics Card




PC Case




Gaming Chair




Gaming Gear



Liquid Cooling



Power Supply



Others


# Paso 5: Haz clic en el producto para encontrar el número S/N



## Monitor

Welcome!

PRODUCT



AG

msi

LED MONITOR  
Model: Optix G24C  
Panel: 23.8" (24") - 2560x1440, 1.4k  
MSI - Micro-Star Intl. CO., LTD.  
Addr.: No. 60, Lianhu, Shonghuang, New Taipei City 222, Taiwan  
Tel: +886 (0)2 2778 9899  
Fax: +886 (0)2 2778 9898  
E-mail: support@msi.com.tw

CE

Intertek

FC

HDMI

Barcode

ABCD123456789


S/N number

BARCODE

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I already know the serial number of my product

## Motherboard



2017 CHK

Product SN

CHK

S/N number and CHK


Product SN 2

CHK

I already know the serial number of my product

# Paso 5-1: Rellena el número S/N





MSI OFFICIAL SITEMSI FORUMLOGOUTEnglish / English

HOMEWelcome!

MY PROFILEMY PRODUCTMY REWARDSMY REVIEWSMY WARRANTYPROMOTIONS

SHOUTOUT

MY SUPPORT

WEB TICKETREPAIR HISTORY

## PRODUCT REGISTRATION

S/N1 (S/N)

Click on the Product to Learn How to Identify the Serial Number

Please pay attention to the differences between '0' and 'O', '1' and 'l'. If you still have problem, please contact us through My Support.

NextCancel





## Paso 5-2: Completa los campos del registro restantes

### PRODUCT REGISTRATION

Product Type	Monitor
Product Name	Optix MA0272CQR
Model	956-3CA66T-085
Serial Number	CA6T859460874

Region / Location	Sweden
Store Name	Komplett.se
Purchased Date	2026-06-20 YYYY-MM-DD
Where did you purchase the product	<input type="radio"/> Retail store <input checked="" type="radio"/> Online retailer <input type="radio"/> Reseller
Invoice Upload	C:\Users\claire\in\Desktop\发票 <p>Please resize the image to a width no greater than 1600px (.jpg, .gif, .png) The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)</p>
Captcha	


¡No olvides subir una foto de tu ticket/factura de compra!



Segundo paso:  
Elige la promoción

# Paso 6-1: Haz clic en “Relative Promotion”





MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME

MY PROFILE

MY SOCIAL NETWORKS

MY PRODUCT

SHOUTOUT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

MY SUPPORT

◦ WEB TICKET

◦ REPAIR HISTORY

ONLINE CHAT

Welcome!

MY PRODUCT

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard
Monitor	Optix MAG273R		Standard Warranty

Service item

Relative promotion

## Paso 6-2: Haz clic en “Go to Redeem”



Product Promotion

Promotion Name (Link)


Review Status	Digital Code / Ship Tracking No	Note
Power unleashed, Conquer the world		
go to redeem		

Close

## Paso 6-3: Haz clic en “Redeem”



TY  
S  
UT  
KET  
OR



POWER UNLEASHED, CONQUER  
THE WORLD

UBISOFT 18 PC ASSASSIN'S CREED VALHALLA

BUY MSI SELECTED PRODUCT,  
GET THE ASSASSIN'S CREED VALHALLA STANDARD EDITION A

PROMOTION PERIOD: 2020/11/10-2020/12/31 OR WHILE STOCKS LAST

Product Registration	Eligible products	Redeem Guide	Promotion Detail	Activate the Code
Purchased Date	Product Name / Serial Number	Invoice Upload	Code	
	Optix MAG273R	Invoice	Redeem	



Paso 7-1: Rellena toda la información requerida, sube una imagen de la factura y una del código S/N donde se vea tu producto



Redeem Code

Product Name

Optix MAG273R

Serial Number

Invoice Upload

965366978ab4c06179f1270016b02195.png

Product Barcode

Please be sure to upload the invoice and the picture of product SN number to speed up the verify process.

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)

The invoice should include the model name, invoice date, and invoice number. (photo of printed invoice or screenshot of digital invoice)

Invoice Number

Purchased Date

08.08.2020

Captcha

7 + 4

# Ejemplo de los documentos que debes subir



## Factura

ORDER DETAILS

SHIP TO

BILL TO

American Express:\*\*\*\*\*1003

ORDER SUMMARY

Order Date: 8/16/2020 at 12:24PM

Order # 317676499  
Invoice # 182208799

Sold and Shipped by Newegg

Product Description	Qty	Price
MSI Optix MPG341CQR 34" 3440 x 1440 (UWHD 144Hz) Intel i9 11th Gen 2xM.2 NVMe DisplayPort USB Type-C AMD Radeon RX 6800 16GB	1	\$759.00
Grand Subtotal		\$759.00
Total Tax		\$0.00
Total Shipping		\$16.10
Grand Total		\$855.10

S/N del producto y CHK (en las Placas Base)

Motherboard



Monitor



Asegúrate de haber subido esta información: Imagen de la Factura o Prueba de compra e Imagen del producto con el número S/N.

- Imagen de la Factura/Prueba de compra que muestre: 1) Nombre de la tienda 2) Fecha de compra 3) Nombre del modelo comprado.
- Imagen con el Número S/N situado en el mismo producto.

## Paso 7-2: Espera una respuesta por parte de MSI

[MSI OFFICIAL SITE](#)[MSI FORUM](#)[LOGOUT](#)[English / English](#)

### MESSAGE

Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 - 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.

[Next](#)



Consulta el estado de tu  
canjeo

## Paso 8: Ves a “My Product” y haz clic en “Relative Promotion”



MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME  
MY PROFILE  
**MY PRODUCT**  
MY REWARDS  
MY REVIEWS  
MY WARRANTY  
PROMOTIONS  
• SHOUTOUT  
MY SUPPORT  
• WEB TICKET  
• REPAIR HISTORY

Welcome!

### MY PRODUCT

+ Product Registration


Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	Optix MAG272CQR	20.08.2020	Standard Warranty	<div>Service item</div> <div><b>Relative promotion</b></div>
Liquid Cooling	MAG CORELIQUID 360R	17.08.2020	Standard Warranty	<div>Service item</div> <div>Relative promotion</div>

Aquí verás la promoción en la que participas



# Paso 9: Consulta el estado de la verificación de MSI





HOME

MY PROFILE

MY PRODUCT

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

- SHOUTOUT

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY

Welcome

MY

+ P

P

M

L

### Product Promotion

Promotion Name [Link]

Review Status	Digital Code / Ship Tracking No	Note
Power unleashed, Conquer the world		
awaiting review		

Close



¿Cómo resubo los  
documentos  
requeridos?

Paso 1: Si falta algún documento para la verificación, recibirás un correo



Dear Customer,

We regret to inform that your request has been denied.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

<https://register.msi.com/promotion/>

Reason:

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption.

1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model)
2. Monitor Serial Number image (the sticker behind the monitor)

Sincerely,

MSI customer service

<https://register.msi.com/>

Haz clic en  
el link

Motivos del  
fallo del  
proceso

Paso 2: Ves a "MyProduct" y haz clic en "Relative Promotion"



register.msi.com/product

應用程式 Gmail YouTube 地圖

**msi**

MSI OFFICIAL SITE MSI FORUM LOGOUT English / English

HOME Welcome!

**1** MY PROFILE

**MY PRODUCT**

MY REWARDS

MY REVIEWS

MY WARRANTY

PROMOTIONS

- SHOUTOUT

MY SUPPORT

- WEB TICKET
- REPAIR HISTORY

**MY PRODUCT**

+ Product Registration

Product Type	Product Name / Serial Number	Purchased Date	Warranty Standard	
Monitor	<b>Optix MAG272CQR</b> CA6T059460074	20.08.2020	Standard Warranty	<b>2</b> Service item <b>Relative promotion</b>
Liquid Cooling	<b>MAG CORE LIQUID 360R</b> 3067ZW1C3181310018000481	17.08.2020	Standard Warranty	Service item Relative promotion

## Paso 3: Puedes volver a canjear tus productos



register.msi.com/product

Product Promotion

Promotion Name (Link)

Review Status	Digital Code / Ship Tracking	Note

**Power unleashed, Conquer the world**

[redeem again](#)

Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)

HOME

MY PROFILE

MY PRODUCT

MY REWARD

MY REVIEW

MY WARRANTY

PROMOTIONS

MY SUPPORT

WEB

TICKET

REPLY

HISTORY



## Paso 4: Rellena de nuevo la información necesaria para completar el proceso



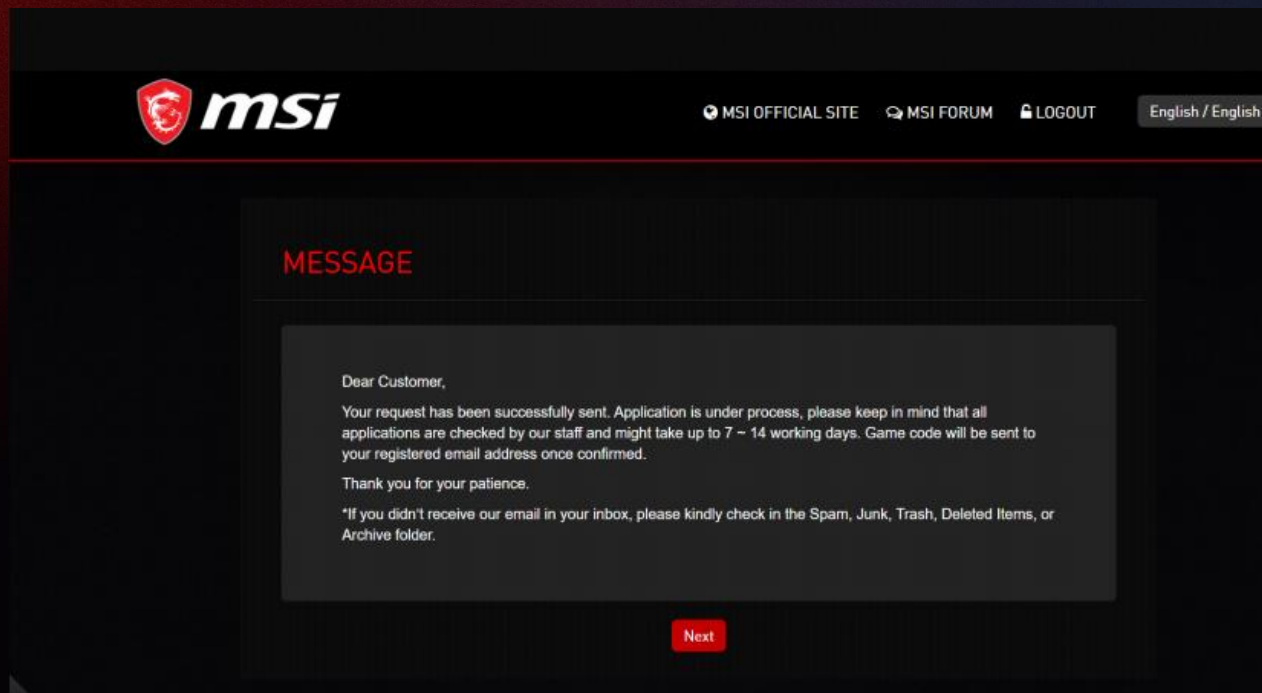
[Start to Redeem](#) [Eligible products](#) [Redeem Guide](#) [Promotion Detail](#) [Activate the Code](#)

### Monitor

Purchased Date	Product Name / Serial Number	Invoice Upload	Select
20.08.2020	Optix MAG272CQR CA6T059460074	<p>The buy of prove</p> <p><a href="#">Check file</a> <a href="#">Upload file</a></p> <p>Product Barcode</p> <p><a href="#">Check file</a> <a href="#">Upload file</a></p> <p>Invoice No/ Trade No/ Order No</p> <p>10018288</p>	<p>●</p> <p>Regards of the uploading file is not complete, please kindly provide two images together in one file for the process the redemption. 1. Invoice or purchase proof (need to include purchase date, purchase store, and purchase model) 2. Monitor Serial Number image (the sticker behind the monitor)</p>

Redeem

## Paso 9-1: Proceso completado



Paso 9-2: Recibirás una notificación de MSI por correo conforme hemos recibido tu información



## **[No Reply] MSI Promotion- Power unleashed, Conquer the world**



Dear Customer,

Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Game code will be sent to your registered email address once confirmed.

Thank you for your patience.

\*If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.



¿Cómo obtengo la  
clave digital de un  
juego?

# Paso 10-1: Comprueba que has recibido nuestro correo



[No Reply] MSI Redeem Notice - Success

no-reply@no-reply@msi-mail.com  
msi 雷蛇



Congratulations on the purchase of your MSI product!

Your Power unleashed, Conquer the world Assassin's Creed Valhalla game code, activation code is:

Digital Game Key



Notice: This activation code is sent to the e-mail you registered with.

How to activate Assassin's Creed Valhalla game code?

To activate your game code, please refer to <https://support.asi.com/en-Gb>

Thank you!



## Paso 10-2: O compruébalo a través del MSI Member Center



The screenshot displays the MSI Member Center interface. A modal window titled "Product Promotion" is open, showing a table with the following data:

Promotion Name (Link)	Review Status	Digital Code / Ship Tracking No	Note
Power unleashed. Conquer the world			
pass		Digital Game Key :	Redeem Code

Below the table, there are input fields for "Product Type" and "Master", and a "Log out" button. The background shows the MSI logo and navigation menu on the left, and a "MY PRODUCT" section on the right with buttons for "Service item", "Release promotion", and "Service item".

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# MADE FOR GAMERS & CREATORS

