



Back To Modern

Proceso de canje

Create Your Moments

Aviso sobre el canje



The screenshot shows the MSI Member Center interface. At the top left is the MSI logo and the word 'PRODUCT'. A navigation menu on the left includes 'Account Overview', 'Membership', 'Reward Program (GL)', 'Reward Program', 'Shout Out', and 'Promotions'. A 'Notice' pop-up window is centered, containing the following text:

Notice

To redeem this promotion, you must have registered Content Creation series, Business & Productivity series, PRO series product(s) between Jun. 1st, 2015 – Jun. 30th, 2021 in MSI's Member Center.
For more details, please check on the promotion page <https://www.msi.com/Promotion/Back-To-Modern>

Below the notice, a banner for the 'Back to Modern' promotion is displayed. The banner features a computer monitor and a tablet, with the text 'BACK TO MODERN' and 'BE YOUR WINDOW TO THE WORLD'. To the right of the banner, the promotion details are listed:

Back to Modern

- Promotion Period : 2021-06-01 – 2021-06-30
- Activity invoice date : 2021-06-01 – 2021-06-30
- Redeem Limit : 3 for each email



Primer paso:
Registra tu producto





1. Primer paso: registra tu producto
2. Segundo paso: canjea una promoción
3. Comprueba el estado de tu canje
4. ¿Cómo resubir los documentos solicitados?
5. Cómo obtener el premio?
6. FAQ



Paso 1 : Regístrate/Inicia sesión en el MSI Member Center

msi PRODUCTS ODM SOLUTIONS COMMUNITY WHAT'S NEW SUPPORT

Sign Up

MSI is committed to respecting and protecting your privacy.
The information you are providing here will help us provide you with better service.
*Items marked with * are required for registration.*

Email*

Password* Confirm Password*

First Name* Last Name

Region / Location* Contact Number

Subscribe Latest Information
By clicking "Sign Up" on the member, you consent to subscribe and give [your] consent.
By clicking "Sign Up" you agree to the MSI Privacy Notice.

MSI Reward Program
By clicking "I agree to the MSI Reward Program" [click here for details](#)
Receive a special token to help you get exclusive offers, special gift event tickets and more.
Learn more about the benefits of the [MSI Reward Program](#).

I acknowledge and agree to [MSI Privacy Policy](#).

captcha
 $24 + 2 =$

Sign Up Cancel

Paso 2 : Ir a la página de registro de productos



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Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service

My Products

Category	Product Name / Serial Number	Purchase Date	Warranty Period
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[Register New Product](#)

Paso 3 : Registra un nuevo producto



The screenshot shows the MSI user account interface. At the top, there is a navigation bar with the MSI logo and menu items: PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search.

The main content area is titled "My Products" and features a table with the following headers: Category, Product Name / Serial Number, Purchase Date, and Warranty Period. Below the table, a red button labeled "Register New Product" is highlighted with a red rectangular border.

On the left side, there is a sidebar menu with a user profile icon at the top. Below it, the menu items are: Account Overview, Membership (with a star icon), Reward Program, Shout Out, Promotions, Product (with a plus icon), My Products (highlighted with a red vertical bar), Product Registration, Appointment Service, and 預約查詢.

Paso 4 : Haz clic en el producto para saber cómo identificar el número S/N



The image shows two overlapping screenshots of the MSI website's support page. The top screenshot displays a modal window titled "How to Identify Product Serial Number ?" with a grid of product categories. The "All-in-One PC" category is highlighted with a red box. The bottom screenshot shows the same modal window with "All-in-One PC" selected, displaying a photograph of a computer monitor with a red arrow pointing to a label on the back, labeled "S/N number".

How to Identify Product Serial Number ?

- Laptop
- All-in-One PC**
- Desktop
- Monitor
- Motherboard
- Graphics Card
- PC Case
- Gaming Gear
- Gaming Chair
- Liquid Cooling

All-in-One PC

S/N number

Paso 5-1 : Rellena el número S/N y haz clic en Registrar



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PRODUCTS

ODM SOLUTIONS

COMMUNITY

WHAT'S NEW

SUPPORT



Product Registration

Account Overview

Membership

Reward Program

Shout Out

Promotions

Product

My Products

Product Registration

Appointment Service



Step 1



Step 2



Step 3



Step 4

Serial Number *

[How to Identify Product Serial Number ?](#)


*Please pay attention to the differences between "0" and "O", "1" and "l".

Register

Paso 5-2 : Rellenar el número de CHK



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Product Registration

Step 1 Step 2 Step 3 Step 4


Product Type *

Product Name *

Model *

Serial Number *

CHK *

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Paso 5-3: Rellena el formulario de registro del producto




Support

- Web Ticket
- Ticket History
- Apply for Service
- Repair Inquiry
- Live Chat

Account

- My Profile
- Login Management
- Change Password
- Subscribe

CHK*

Please find the Serial Number sticker on the product and input the 3 digit CHK code as shown below (The image shown below is an example on where the CHK code could be found) 

Region / Location *

Select



Store Name *

Select

Purchase Date *


Where did you purchase the product*
 Retail store Online retailer Reseller

Invoice Upload *

  選擇檔案 或選擇任何檔案

Please resize the image to a width no greater than 1600px (.jpg, .gif, .png)
The invoice should include the model name, invoice date, and invoice number.

Captcha *

~~23 + 9 =~~  [Reformat](#)

Captcha

Next

★ No olvides subir la factura.



Segundo paso:
Canjea la promoción



Paso 6-1: Dirígete a “Promociones”



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Account Overview

Memberships

- Reward Program (DL)
- Reward Program
- Shop Out
- Promotions**

Product

- My Products
- Product Registration
- Online Store

Support

- Web Ticket
- Ticket History

Promotion Redeem

Back to Modern

- Promotion Period: 2021-06-01 - 2021-06-30
- Activity Invoice date: 2021-06-01 - 2021-06-30
- Redeem Limit: 3 for each email

Eligible Products | Eligible Locations | Landing Page | Redeem Guide

Redeem Products

Purchase Date	Purchased Region / Location	Category	Product Name / Serial Number	Upload
<input type="radio"/> 2021-06-21	Germany		Modern MD241P 000000000000	<input type="button" value="Upload"/>

Paso 6-2: Sube una foto con el número de serie del producto, rellena la información requerida y haz clic en Siguiente



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Promotion Redeem

Back to Modern

Back to Modern

- Keyboards/Mouse: 2021-06-01 ~ 2021-06-30
- Laptops/Monitor: 2021-06-01 ~ 2021-06-30
- Desktop PC: 2021-06-01 ~ 2021-06-30
- Tablets: 2021-06-01 ~ 2021-06-30

Redeem Products

Product Code	Redeem Region / Location	Category	Product Name / Serial Number	Status
2021-06-01	Germany	Mouse	Modern Mouse	Submit

Recipient Information

First Name:

Last Name:

Company:

Address:

City: State (Province / Region):

Street address:

Telephone / Faxing / E-mail:

Country (Region):

Job Location:

State:

Next

Paso 7-1: Comprueba la información que has rellenado y haz clic en "Canjear".



Promotion Redeem Confirm

Redeem Product

Product Type: Monthly

Product Name: 1000 10000

Product Number: 0000 0000 0000

Product Date: 2021-01-01

Promotion Region: 1 Location: Singapore

Product ID number

Product Image

Product Name

Check Information

Would you like to join the lucky draw of "Promotion Prize Survey"?

Yes

Captcha

22 + 9

Checkcode

Canjear

Ejemplo de documentos subidos



FACTURA

S/N del producto

amazon.fr

FACTURE

Adresse de facturation: Amazon EU S à r.l., Succursale Française
47, Boulevard de General Lenoir
Clichy 92110
France
TVA: FR1248777327

Adresse de livraison:

Número de commande: Número de factura

Date de la commande: 11/10/2018 Date de la facture: Date de la livraison: 11/10/2018

Qté	Description de l'article	Prix unitaire (hors TVA)	Taux TVA	Prix unitaire (inclués TVA)	Prix Total (inclués TVA)
1	MSI Trident 3 Arctic (8FD-002U3)	874,17 €	20 %	1049,00 €	1049,00 €
1	MSI 27" LED - Oplix MAG27CG	350,75 €	20 %	420,90 €	420,90 €
TOTAL:					1469,90 €

PC



Monitor



*Por favor, asegúrate de haber subido 2 artículos:

- 1. Factura/Prueba de compra :** 1. Nombre de la tienda 2. Fecha de compra 3. Nombre del modelo de compra
- 2. Número S/N en el producto,** no en la caja (como en el ejemplo superior)

Paso 7-2: Espera una respuesta del MSI Customer Service



The screenshot shows the MSI Customer Service website interface. At the top, there is a navigation bar with the MSI logo on the left and menu items: PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search. Below the navigation bar, the main content area is divided into two sections. On the left is a sidebar with a red dragon head profile picture and a list of menu items: Account Overview (with a home icon), Membership (with a star icon), Reward Program, Shut Out, and Promotions. The main content area is titled "Message" and contains the following text: "Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder." At the bottom of the message area, there are two red buttons: "Back to Promotion" and "Redeem History".

*Ten en cuenta que todas las solicitudes pueden tardar entre 7 y 14 días laborables en ser verificadas.



Comprueba el
estado de tu canje



Paso 8: Selecciona "Promociones" para comprobar el estado del reembolso



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Promotion Redeem

Back to Modern

- Period: 2021-06-01 ~ 2021-09-30
- Activity Period: 2021-08-01 ~ 2021-09-30
- Activity Level: 1 for each model

Apply Rules | Filter Items | Loading Page | Refresh Data

Redeem Products

No products eligible for redemption.

[Request New Product](#)

Extra Information

Would you like to join the lucky draw of Productivity from Spring? *

Search

You will have a chance to win the exciting adjustment plans to boost up your efficiency and effectiveness.

More information: https://www.msi.com/Products/Productivity/Join_Spring_2021.aspx

[Join](#)

Redeem Records

Redeem Date	Order ID	Product Name / Serial Number	Status
2021-04-10	047562218	MSI MP281 010-0000000	Success (orderId=order=00000000)



¿Cómo volver a subir los documentos solicitados?



Fallo del proceso de canje paso 1: Si recibes la notificación en tu mail



Dear Customer,

Thanks for your application,

Sorry to inform you that your redemption have some missing purchase proof.

Please go to product page and re-upload your purchase proof and promotion page re-redeem again. Thank you.

https://register.msi.com/event/redeem/nb_2020_nov_watchdogs_eu

Reason : Please provide the invoice with your product name on it, thanks.

Sincerely,

MSI customer service

click the link

Reasons for fail redemption

Proceso de canje fallido paso 2:
A continuación, dirígete a "Promociones" y haz clic en "Canjear de nuevo"



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Promotion Redeem

Back to Modern

- Redemption Period: 2021-06-01 - 2021-06-30
- Availability: Worldwide
- Availability Period: 2021-06-01 - 2021-06-30
- Redeem Limit: 1 per user device

[Check Eligibility](#) [Display Coupons](#) [Loading Page](#) [Redeem Products](#)

Redeem Products

No products eligible for redemption.

[Redeem Your Product](#)

Extra Information

Would you like to get the highly priced 11th Generation Intel® Core™ i7 processor?

No. All back to Modern is now the ultimate redemption deal for those up your MSI game with the latest Intel® Core™ i7 processor.

More information: <https://www.msi.com/Promotion/Back-to-Modern/Back-to-Modern>

[View](#)

Redeem Rewards

Redeem Date	Order ID	Product Name / Serial Number	Status
2021-06-01	2021060101	PRO M7741	Redeem not qualified/Please to register the product first.
2021-06-01	2021060102	PRO M7741	There is no product to redeem.

[Redeem Again](#)

Proceso de canje fallido paso 3:
Rellena la información requerida y haz clic en "Canjear".



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Promotion Redeem Ask again

Redeem Products

Purchased Date	Purchased Region / Location	Category	Product Name / Serial Number	Redeem
2021-06-21	Germany		Multis M221P MSI-M221P-01	Redeem

Recipient Information

First Name*

Last Name*

Zipcode*

Address*
Full city Full state
Full address (full address) per zip code
Full address

Company Number*

Notes

Capitula
 $27 + 5 =$ (Optional)

Redeem Cancel

Canje completado



The screenshot shows the MSI website's user interface. At the top, there is a navigation bar with the MSI logo on the left and menu items: PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. On the right side of the navigation bar are icons for user profile, home, location, and search. Below the navigation bar, the main content area is divided into two sections. On the left is a sidebar with a red dragon icon at the top and a list of menu items: Account Overview, Membership, Reward Program, Share Out, and Promotions. The main content area on the right is titled 'Message' and contains the following text: 'Dear Customer, Your request has been successfully sent. Application is under process, please keep in mind that all applications are checked by our staff and might take up to 7 ~ 14 working days. Thank you for your patience. If you didn't receive our email in your inbox, please kindly check in the Spam, Junk, Trash, Deleted Items, or Archive folder.' At the bottom of the message, there are two red buttons: 'Back to Promotion' and 'Redeem History'.



¿Cómo conseguir el premio?




Paso 9-1 : Finalmente comprueba tu mail



*El premio físico se entregará en un plazo de 8 a 12 semanas después de la aprobación del canje.

Tue 4/13/2021 11:51 AM
no-reply@msi-mail.com
[No Reply] MSI Promotion - Back To Modern - Notice

msi



Dear Customer,

Your application has been approved, gifts will be sent at the specified time, please check promotion terms and condition for more details.

Sincerely,

MSI customer service

Paso 9-2 : Finalmente, dirígete al MSI Center para ver que ha sido todo un éxito.



*El premio físico se entregará en un plazo de 8 a 12 semanas después de la aprobación del canje.

The screenshot shows the MSI Center website interface. The top navigation bar includes the MSI logo and links for PRODUCTS, ODM SOLUTIONS, COMMUNITY, WHAT'S NEW, and SUPPORT. The left sidebar contains a user profile icon and navigation options: Account Overview, Membership, Reward Program (OL), Reward Program, Shout Out, and Promotions (highlighted in red). The main content area is titled 'Promotions' and features two tabs: 'All Promotions' and 'Redeem History' (selected). Below the tabs is a table with the following data:

Redeem Date	Promotion Name	Product Name / Serial Number	Status
2021-05-24	Back to Modern	Modern MD241P D8G-H081300738	Redeem Success
2021-05-24	Light Up Your Day	Creator P100A 105C-284AT-W7107002D6S632G1T01T0X10PAB6 MSB520WBS0102296	Redeem Success



FAQ





¿Por qué no aparece ninguna promoción relativa en mi cuenta del centro de miembros?
<ol style="list-style-type: none">1. Comprueba si tu producto es un modelo elegible2. Comprueba si tu factura se encuentra en el periodo subvencionable3. Asegúrate de que el país en el que vives participa en la promoción
¿Qué debo hacer si he recibido un correo electrónico en el que se me informa de que mi solicitud está incompleta?
Por favor, asegúrate de que has proporcionado: <ol style="list-style-type: none">1. Factura/prueba de compra que incluya la fecha de compra, la tienda de compra y el modelo de compra2. Fotografía del número de SN que aparece en el propio producto, no en su caja
¿Cuánto tiempo se tarda en tramitar la solicitud y cuándo recibiré mi recompensa?
Todas las solicitudes pueden tardar: <ul style="list-style-type: none">*Código digital - 7~14 días laborables para ser verificado.*Devolución: 30 días laborables después de recibir el mail de confirmación del canje.*Premio físico - 8 -12 semanas para la entrega después de la aprobación de su canje
¿Por qué no recibo ningún correo electrónico después de mi participación?
Si no has recibido un correo electrónico, compruebe tu carpeta de correo no deseado y desactiva tu filtro de correo electrónico.



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