

## [How to] MSI True Color Installation Guide

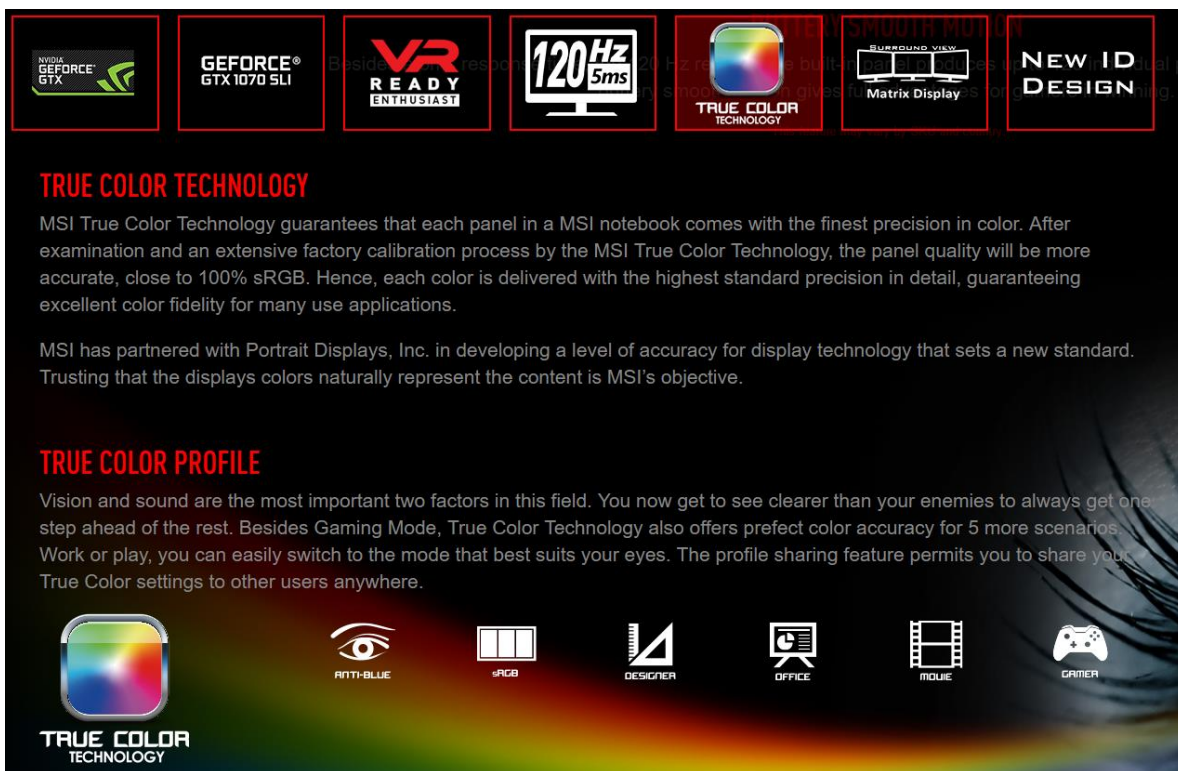
This guide only applies to True Color supported models.

### How to identify True Color Notebook?

Please check the specification under the Overview page of your Notebook model:

<https://www.msi.com/Laptops>

If it is True Color supported, you can find True Color feature introduction under your Notebook model Overview page; if no such introduction exists, then the Notebook is none True Color series.



The graphic features a row of seven icons at the top: NVIDIA GeForce GTX, GeForce GTX 1070 SLI, VR Ready Enthusiast, 120Hz 5ms, True Color Technology, Surround View Matrix Display, and New ID Design. Below these icons, the text reads:

**TRUE COLOR TECHNOLOGY**

MSI True Color Technology guarantees that each panel in a MSI notebook comes with the finest precision in color. After examination and an extensive factory calibration process by the MSI True Color Technology, the panel quality will be more accurate, close to 100% sRGB. Hence, each color is delivered with the highest standard precision in detail, guaranteeing excellent color fidelity for many use applications.

MSI has partnered with Portrait Displays, Inc. in developing a level of accuracy for display technology that sets a new standard. Trusting that the displays colors naturally represent the content is MSI's objective.

**TRUE COLOR PROFILE**

Vision and sound are the most important two factors in this field. You now get to see clearer than your enemies to always get one step ahead of the rest. Besides Gaming Mode, True Color Technology also offers perfect color accuracy for 5 more scenarios. Work or play, you can easily switch to the mode that best suits your eyes. The profile sharing feature permits you to share your True Color settings to other users anywhere.

At the bottom, there is a row of icons representing different color profiles: True Color Technology, Anti-Blue, sRGB, Designer, Office, Movie, and Gamer.

If you want to know True Color version update history, please refer to: [\[Release Notes\] True Color](#)

For other issues, please refer to: [\[Troubleshooting\] True Color Troubleshooting Guide](#)

## How to clean install True Color

For user who has common True Color error or fail to run True Color program, please uninstall old True Color program by Windows control panel, and install the latest version from “Utility” download page of your MSI Notebook model website.

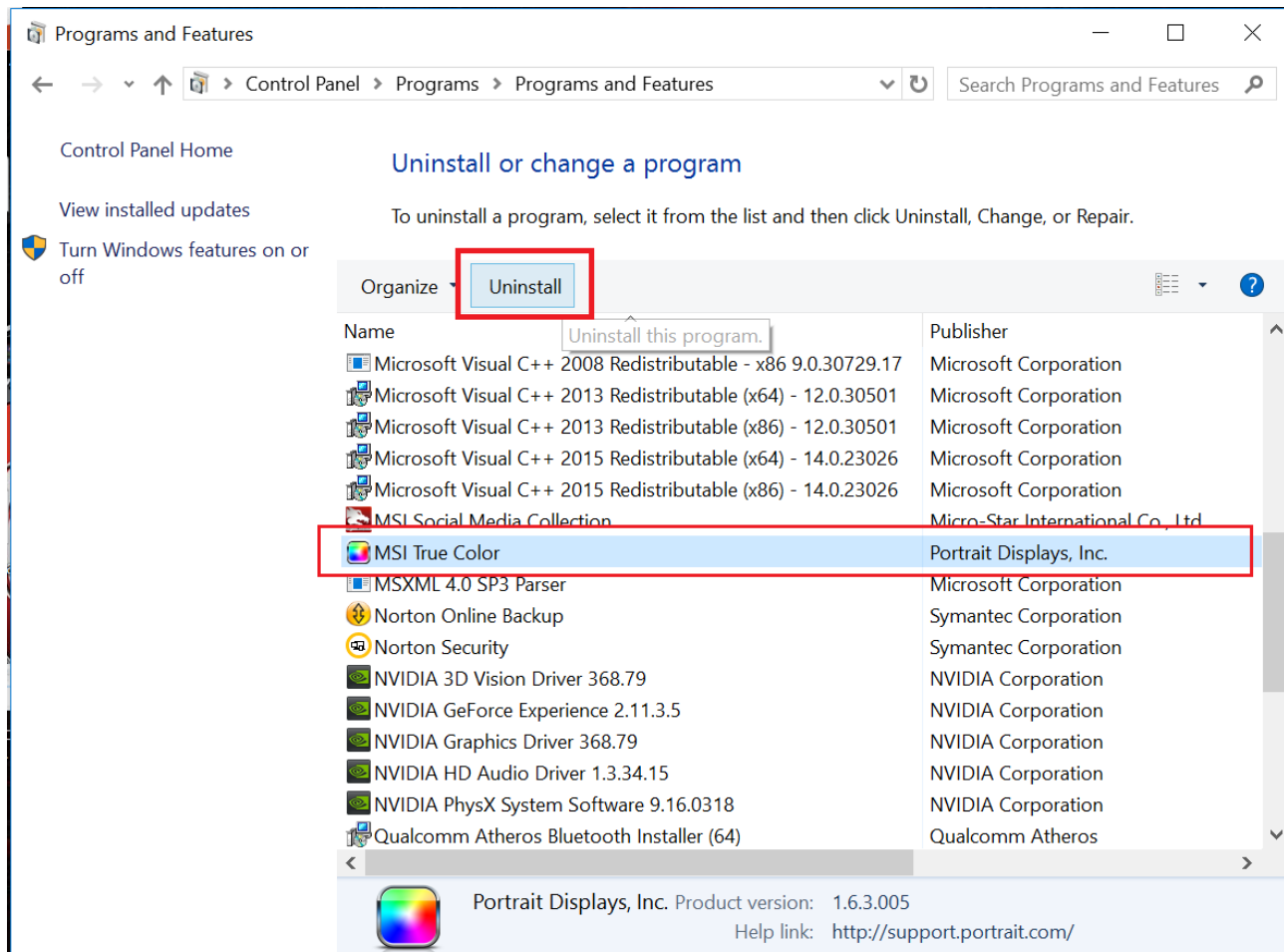
### 1. Uninstall True Color

If your system is not MSI preinstalled Windows, and it is the first time to install True Color, you can just refer to the step 3.

If your system is MSI preinstalled Windows and has bundled True Color program, please uninstall old version.

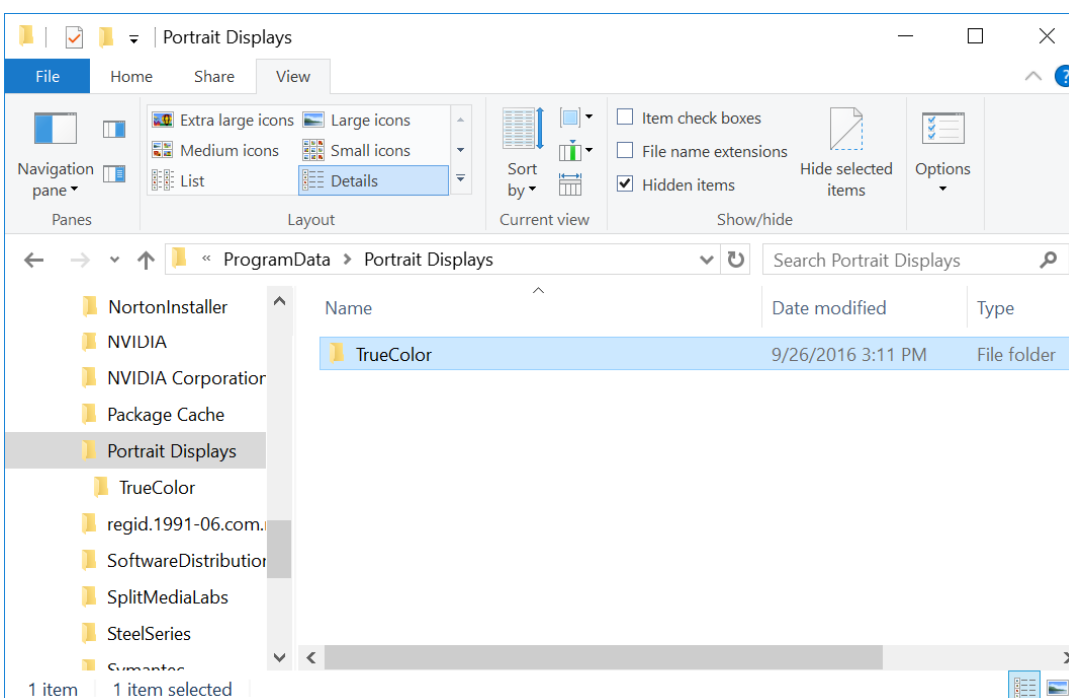
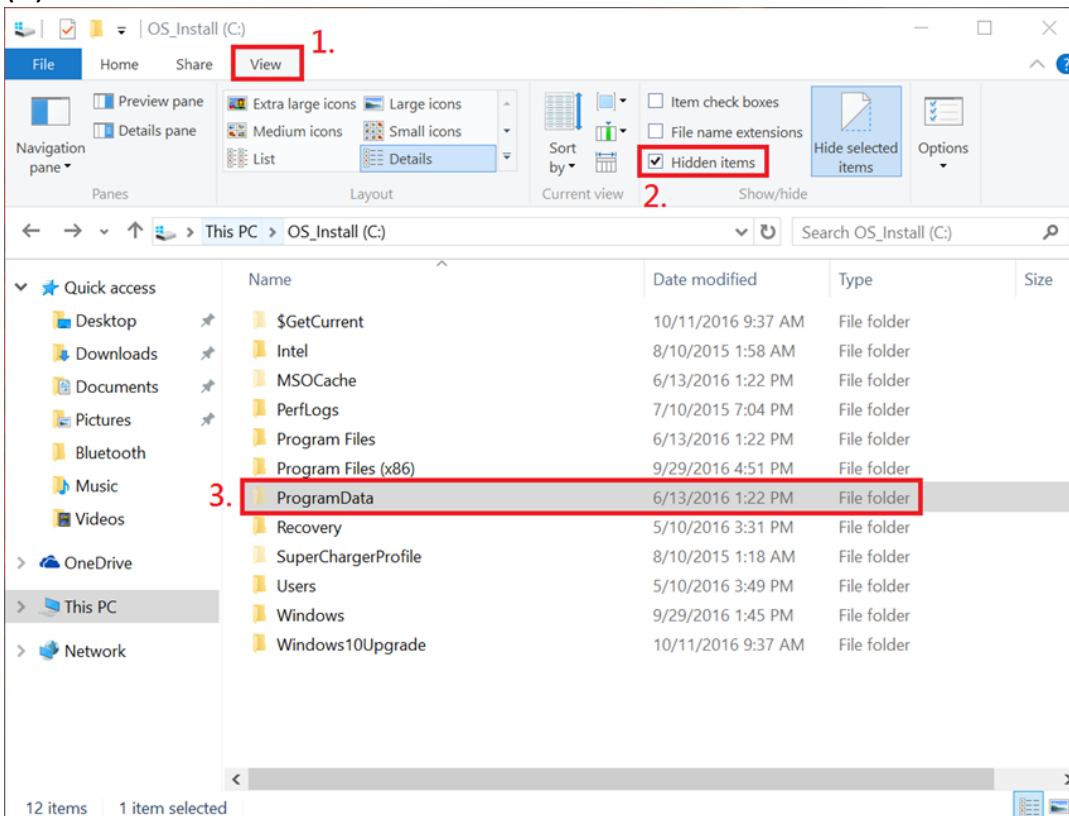
Here is how to find the settings in Windows 10.

Right click on Windows "Start" logo, click on "Control Panel" => Programs =>Uninstall a program, find True Color, and click “Uninstall”.



## 2. Delete the hidden folder

- (1). Open File explorer.
- (2). Click on (C:).
- (3). Click on View.
- (4). Check the Hidden items to show all hidden files.
- (5). Click on "ProgramData".
- (6). Click on "Portrait Displays".
- (7). Delete the whole "TrueColor" folder in it.



### 3. Install True Color

(1). Download the latest MSI True Color installer from your notebook product download page on MSI official website.

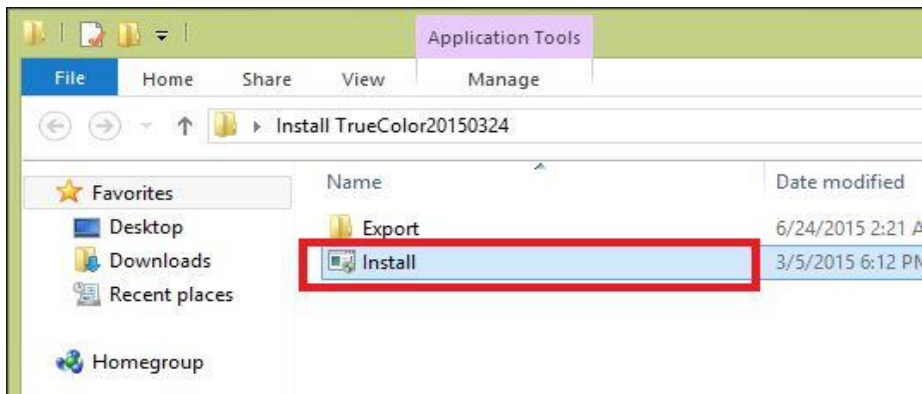
<https://www.msi.com/Laptops>

(2). Save and extract the MSI True Color installer package.



(3). Double click on “Install.exe” to start the installation.

**\*Before installing True Color, make sure to remove all external display connections.**



(4). Click “Yes” to restart the system to complete the installation.

