## Issue:

NXT03 Touchpad Insensitive 2011/03/02

## Description:

The distance between T/P and Upper Case is out of SPEC, which leads T/P function fail

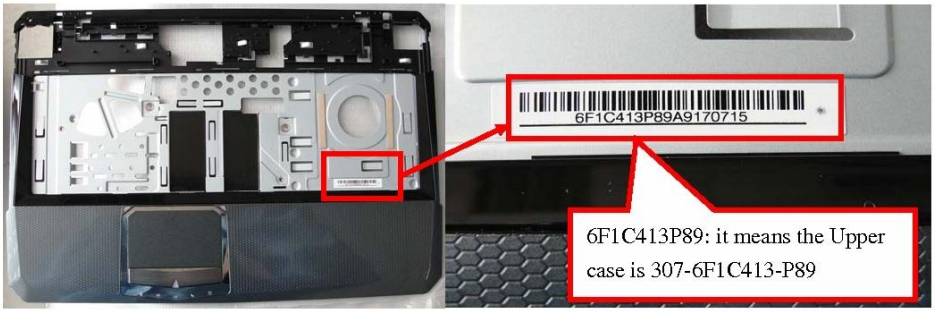
## Influenced model:

| | |
|---|---|
| Model | MS-16F1,16F2 |
| Manufacture Time | Before 2011/02 |
| Loading Style | Loading when issue occurs |

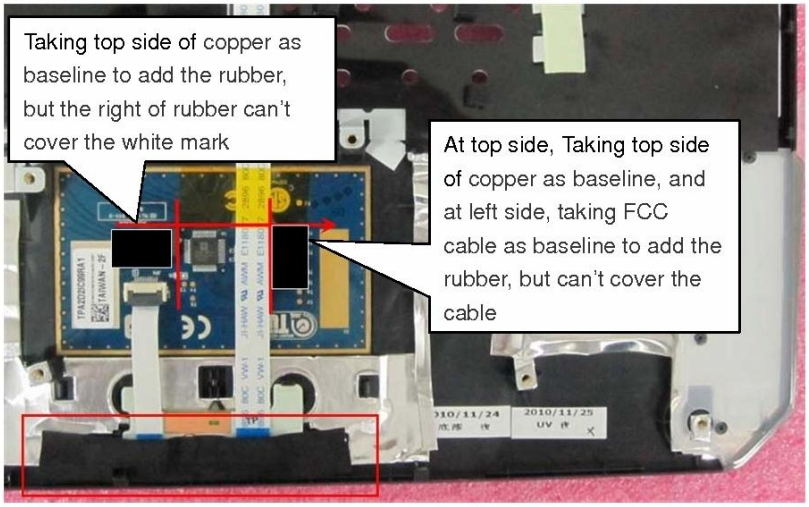
## Solution:

### 1. Repair Solution:

a. if the P/N of Upper case is not 307-6F1C416-P89, you need swap the Upper case to 307-6F1C416-P89, the method of recognizing Upper case as following picture:




b. add 2pcs RUBBER(P/N:E2Y-6F21411-Y40, 15*10*2.5mm), the location as following picture:




## 2. Test & QA Solution:

Power on and check if the T/P/ is sensitive enough

## 3. Call-center Solution:

If customers feedback this issue, please send to the nearest RC to repair.

Attached table:

| Date | Detail | Remark |
|---|---|---|
| 2010/07/26 | Swap T/P Mylar | Rejected |
| 2011/01/06 | 1. Swap T/P<br>2. Add rubber | Rejected |
| 2011/3/2 | 1. Swap upper case to(307-6F1C416-P89)<br>2. Add rubber(E2Y-6F21411-Y40) | Now solution |