FAQ No. 01507

Can’t adjust the brightness

Affected Model: S100

Q: What can I do if the screen brightness setting doesn't work after waking up from the hibernate/sleep state?

A: Please follow the steps below to identify and update the BIOS.

I. Find the serial number (S/N) on the back cover. (see the example picture below)



II. Compare the S/N of your unit and make sure it is **NOT** listed below.

S100-002RUK1407000001 - S100-002RUK1407000401
S100-003TWK1407000151 - S100-003TWK1407001652
S100-003TWK1408000001
S100-004PHK1407000001 - S100-004PHK1407000054
S100-004PHK1408000001 - S100-004PHK1408000002
S100-006NGK1407000001 - S100-006NGK1407000051
S100-008JPK1408000001 - S100-008JPK1408000900
S100-009JPK1408000001 - S100-009JPK1408000400
S100-011NCK1408000001 - S100-011NCK1408000050
S100-012NLK1408000001 - S100-012NLK1408000096
S100-015BRK1408000001 - S100-015BRK1408000200
S100-018MYK1408000001 - S100-018MYK1408000020
S100-016BEK1408000001 - S100-016BEK1408000080
S100-017USK1408000001 - S100-017USK1408000100
S100K1408000001 - S100K1408000100
00ND11-SKU1K1408000001 - 00ND11-SKU1K1408000550

III. Visit S100 download page and follow the update instructions to update the latest BIOS version **2XX** from MSI website.