FAQ No. 01949

Installing Windows 7 on Skylake platform

Affected Model: MSI Notebook with 6th Generation Intel Core CPU and PCH (Skylake)

Q: Why the USB devices can't be recognized during Windows 7 installation or after installing Windows 7 via optical disk drive?

A: This is a normal behavior since Intel removed EHCI (USB 2.0) controller support from the platform with 6th Generation Intel Core CPU and PCH (Skylake) and supports only xHCI (USB 3.0) controller. However, Windows 7 doesn't natively support USB 3.0 and that is the reason you need to use MSI Win 7 Smart Tool (FAQ) to create the Windows 7 installation media which includes the USB 3.0 driver.

Note:
Intel Website: Removing EHCI from 6th Gen Intel® Core™ Processors PCH