

FAQ No. 01767**Windows Update setting**

Affected Model: All

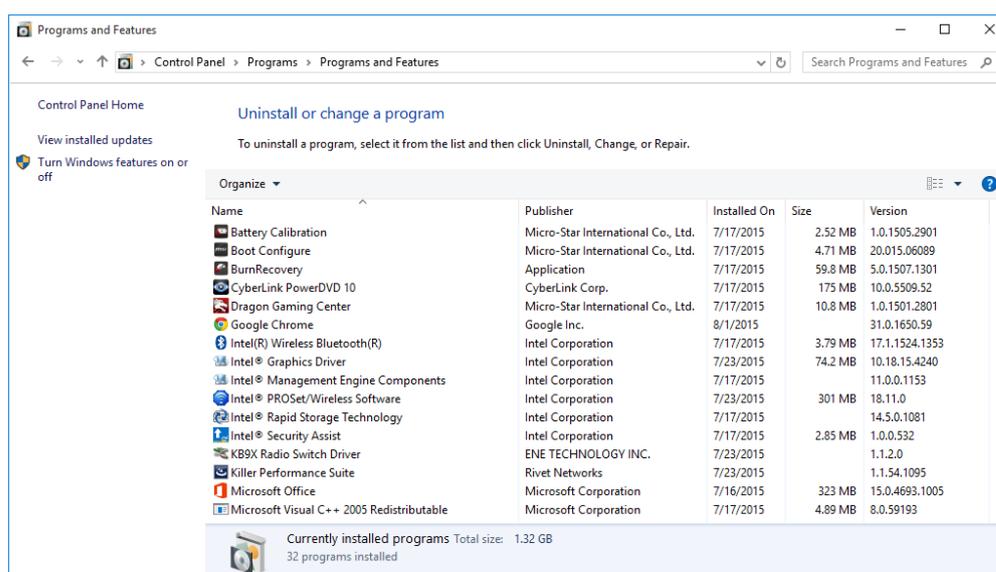
Q: How to Hide or Show Windows Updates?

A: In Windows 10, your notebook is always kept up to date with the latest features and fixes. In rare cases, a specific driver or update might temporarily cause issues with your notebook, and in this case you will need a way to prevent the problematic driver or update from reinstalling automatically the next time Windows Updates are installed.

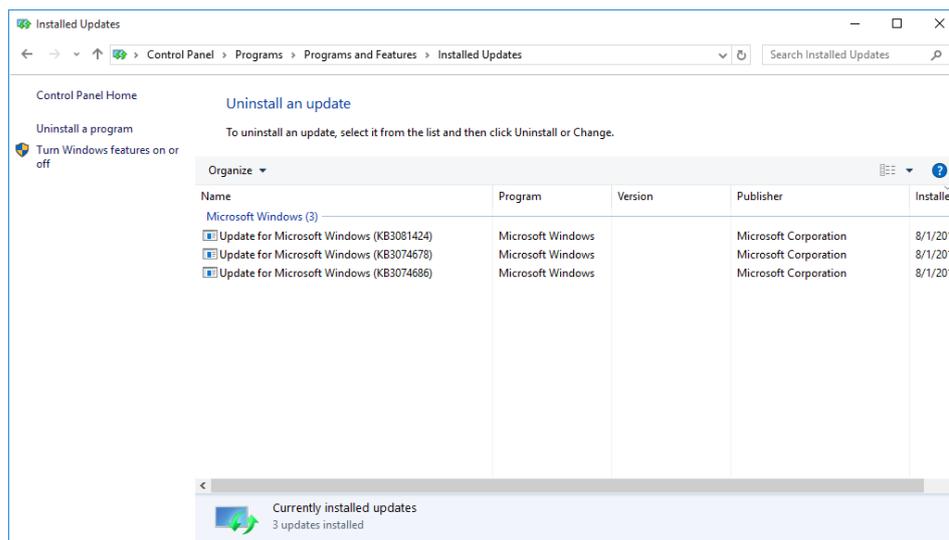
To prevent the driver or update from being reinstalled, a **Show or hide updates troubleshooter** from Microsoft is available that provides a user interface for hiding and showing Windows Updates and drivers for Windows 10.

Please follow the steps below to **Hide Windows Updates**

- I. Uninstall the updated driver of the problem device first, and you could find them by accessing the location below:
 - A. Control panel > Programs > Programs and Features > Uninstall or change a programs



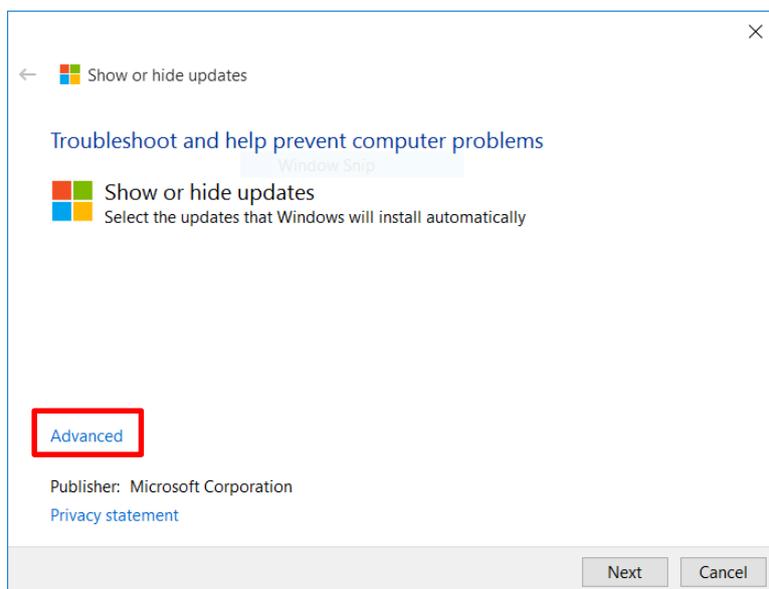
- B. Click “View installed updates” in the left pane of “Programs and Features”.

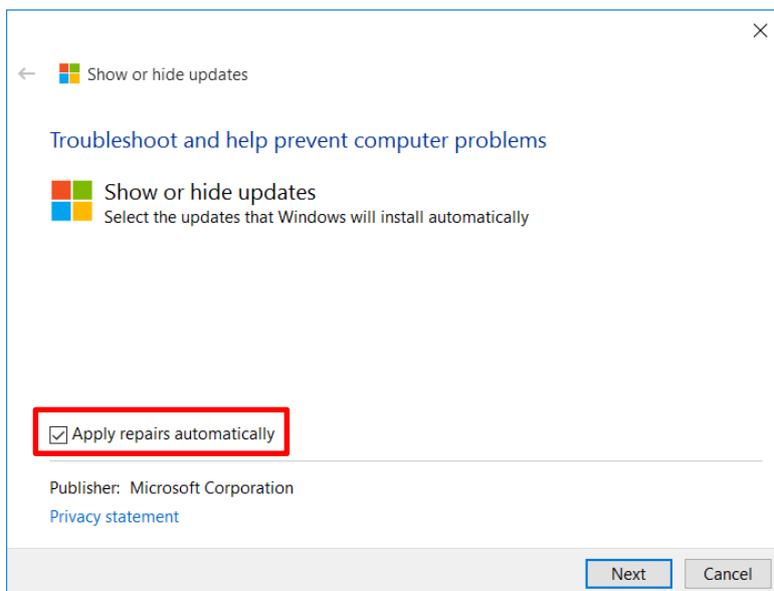


II. Download "Show or hide updates" troubleshooter from the Microsoft Support Knowledgebase page. <https://support.microsoft.com/en-us/kb/3073930>

III. Double click on the extracted **wushowhide.diagcab** file to open it.

IV. Make sure you hit the advanced link on the first page that comes up and disable the option to "apply repairs automatically". Then click on "Next".

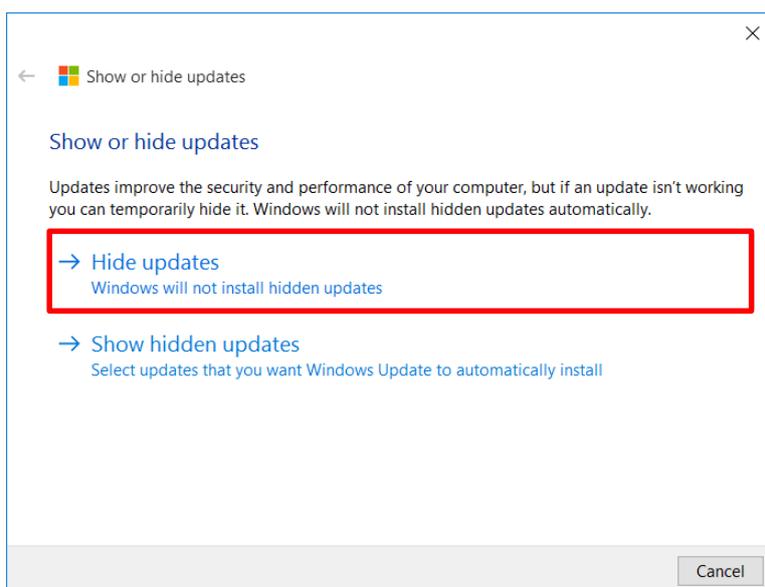




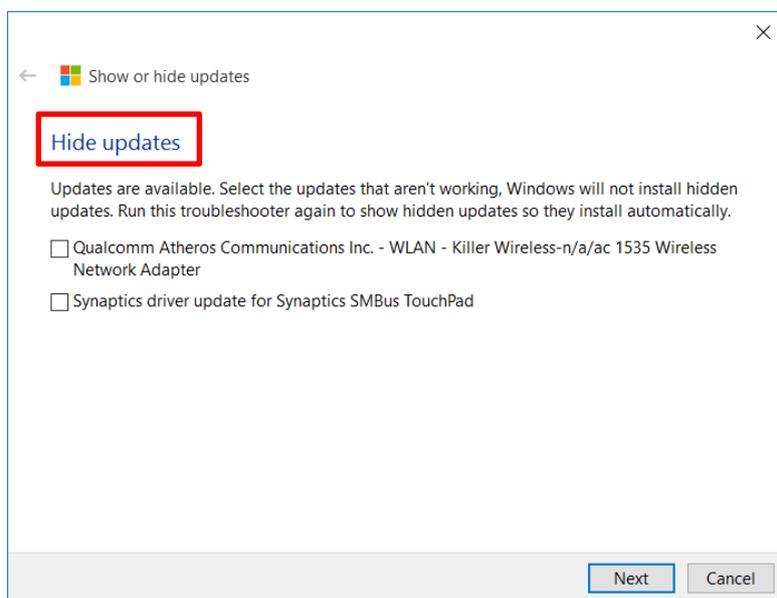
V. Wait for the tool to scan for updates and it displays two options:

- A. Hide updates (Windows will not install hidden updates)
- B. Show hidden updates (Select updates you want Windows Update to automatically install).

To block one or multiple updates from being installed on the machine, select “Hide updates” on the page.

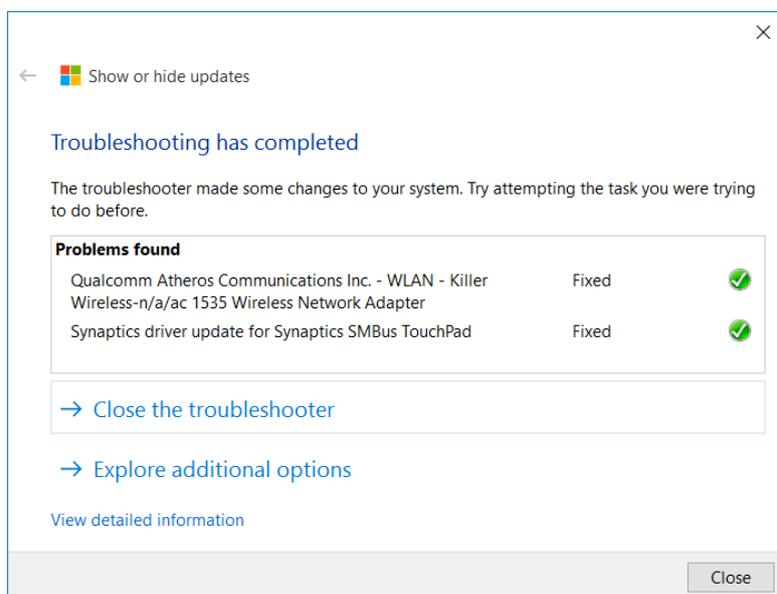


VI. A selection menu appears that you use to block updates from being installed automatically.



Note: Windows only displays updates on the this page that are not installed already. This means that you need to remove an update through other means before you can hide (block) it with the help of this tool.

VII. The selected updates are now hidden. Click on “Close” when finished.

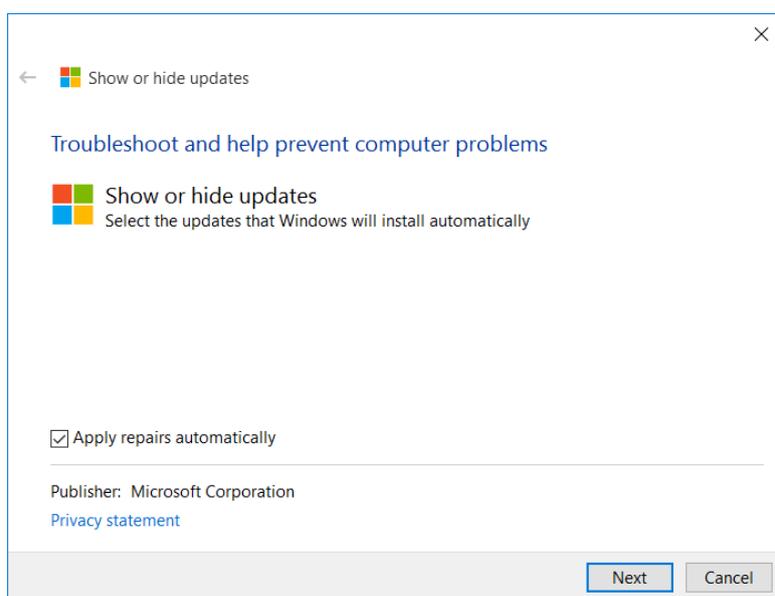


To Show Hidden Windows Updates

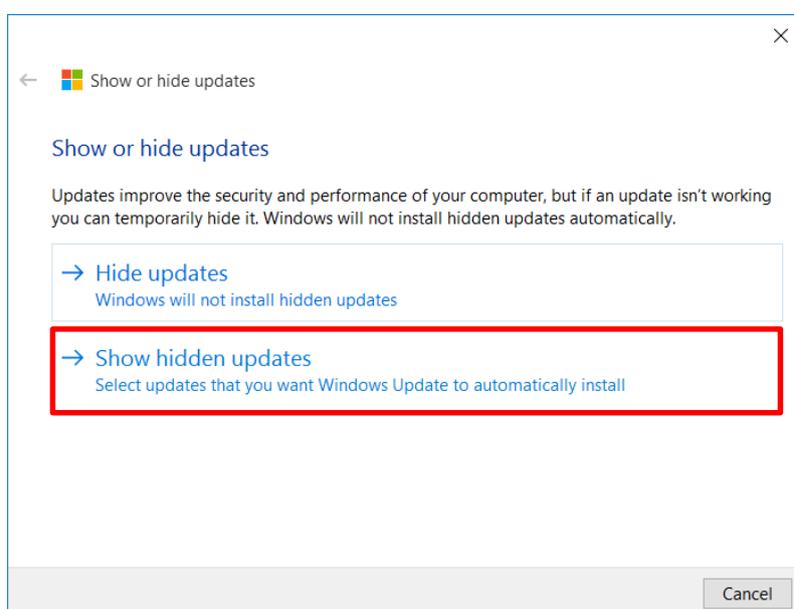
Note: This option is be able to show Windows updates that you have hidden using “Hide Windows Updates” above.

- I. Double click on the extracted **wushowhide.diagcab** file to open it.

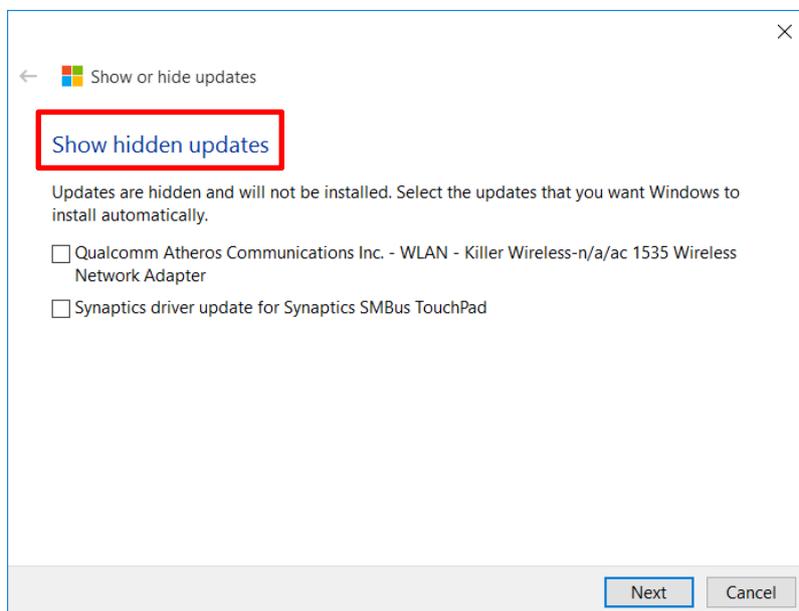
- II. Check the “Apply repairs automatically” box, and click on “Next”



- III. Select the “Show hidden updates” option.



- IV. Check the box of any hidden updates that you want to show in Windows Update again, and click on “Next”.



- V. The selected hidden updates are now no longer hidden. Click on “Close” when finished.

