

[Troubleshooting] Blue Screen of Death (BSOD) with Intel graphics driver

Affected Model: MSI notebook bundled with 7th generation Intel Core CPU

If BSOD appears when playing games (League of Legends) and the error messages includes “lgdkmd64.sys”, this problem might be caused by old Intel graphics driver, please refer to the following steps for troubleshooting.

1. Download Intel graphics driver v22.20.16.4708 or newer version on MSI product download webpage.

Download Intel graphics driver v22.20.16.4708 from [this link](#).

- ❗ Please do not install Intel graphics driver v22.20.16.4771 and v22.20.16.4729 since they might cause white or blurred screen after system resuming from sleep or hibernation mode.

2. Refer to [Graphics Driver Clean Installation Guide](#), use Display Driver Uninstaller to uninstall Intel graphics driver completely and then install Intel graphics driver downloaded at step 1.