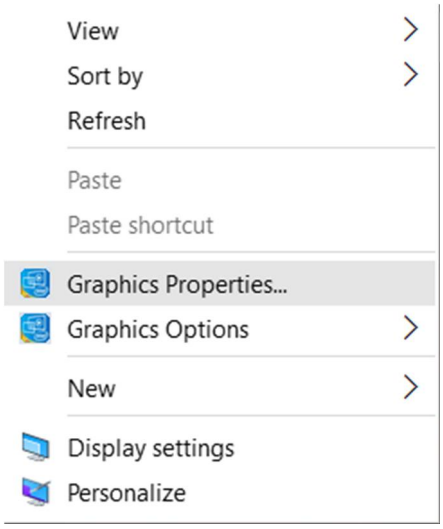
FAQ No. 02000

The panel goes black for a short period and soon comes back when pluging / un-pluging power cord in the OS

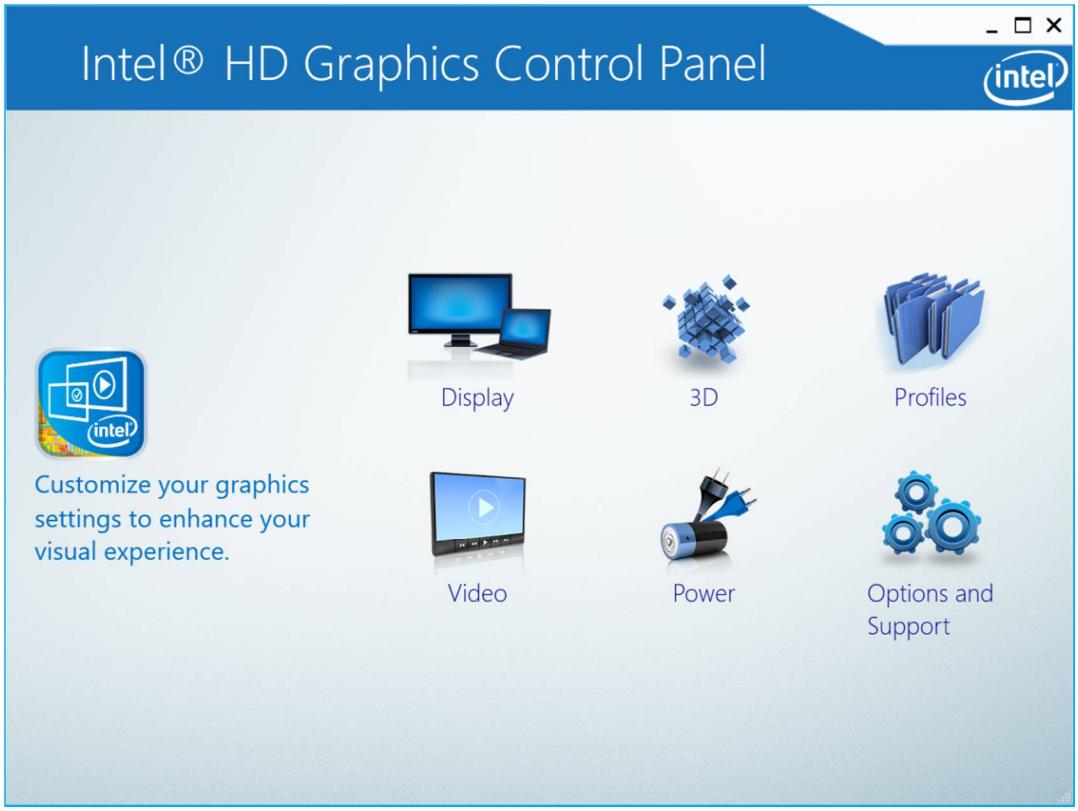
Q: Is it possible to avoid this?

A: It is caused by the power saving feature of the panel and it is normal behavior. You can disable the feature in Intel HD Graphics Control Panel

1. Right click on Desktop and choose “Graphics Properties…”



2. Click on Power in Intel HD Graphics Control Panel



3. Switch to “On Battery” tab in the control panel
4. In “On Battery” tab, disable “Disaply Refresh Rate Switching” option. Then Apply the setting

