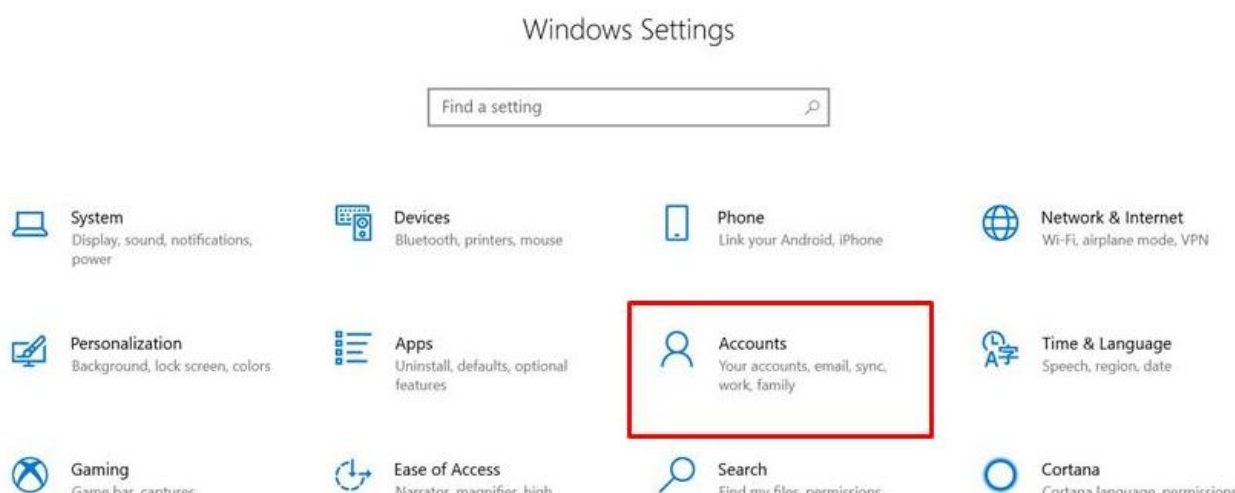


[How to] Set Up Windows Hello Face

This document will guide you through the process of setting up Windows Hello Face. Please follow the instructions below in order to set up the face recognition function.

NOTE: It requires specific camera devices (IR camera) in order to set up Windows Hello Face. If the message “We couldn’t find a camera compatible with Windows Hello Face” shows up when trying to set up Windows Hello Face, please confirm if laptop hardware supports this function.





1. Go to **Windows Settings > Accounts > Sign-in options**.




2. Click “Password” and select “Add”. Follow the on-screen instructions to create a password for the laptop.

Sign-in options

Select a sign-in option to add, change, or remove it.

-  Windows Hello Face
This option is currently unavailable—click to learn more
-  Windows Hello Fingerprint
This option is currently unavailable—click to learn more
-  Windows Hello PIN
This option is currently unavailable—click to learn more
-  Security Key
Sign in with a physical security key

 Password
Sign in with your account's password

Your account doesn't have a password. You must add a password before you can use the other sign-in options.

[Update your security questions](#)
[Learn more](#)

[Add](#)

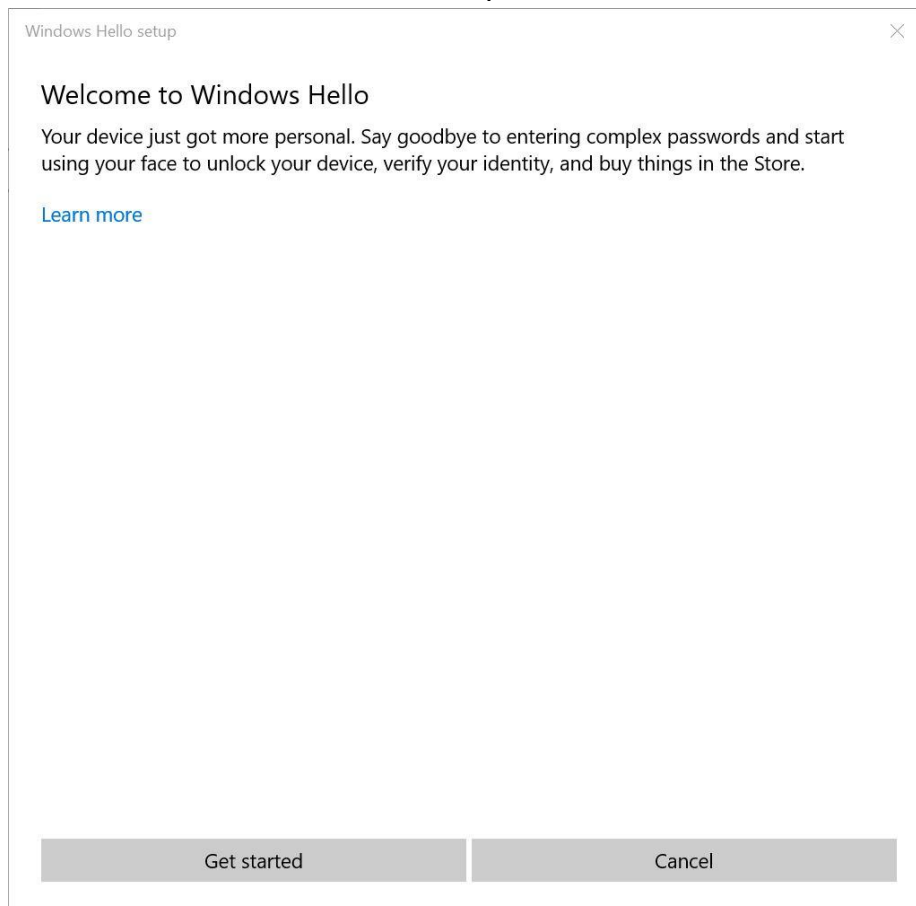
3. After finishing setting up the password, click “Windows Hello Face” and click “Set up”.

Sign-in options

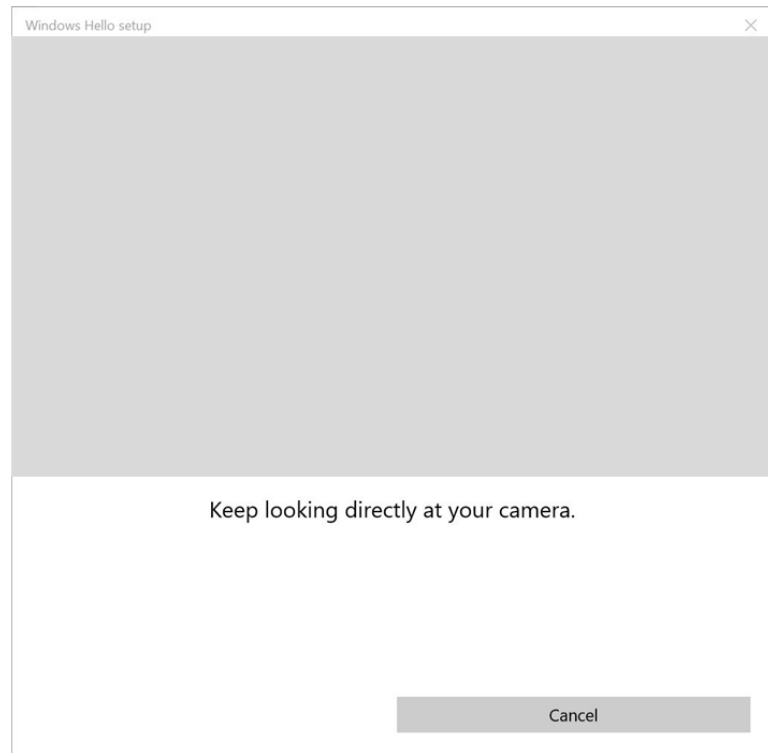
Select a sign-in option to add, change, or remove it.



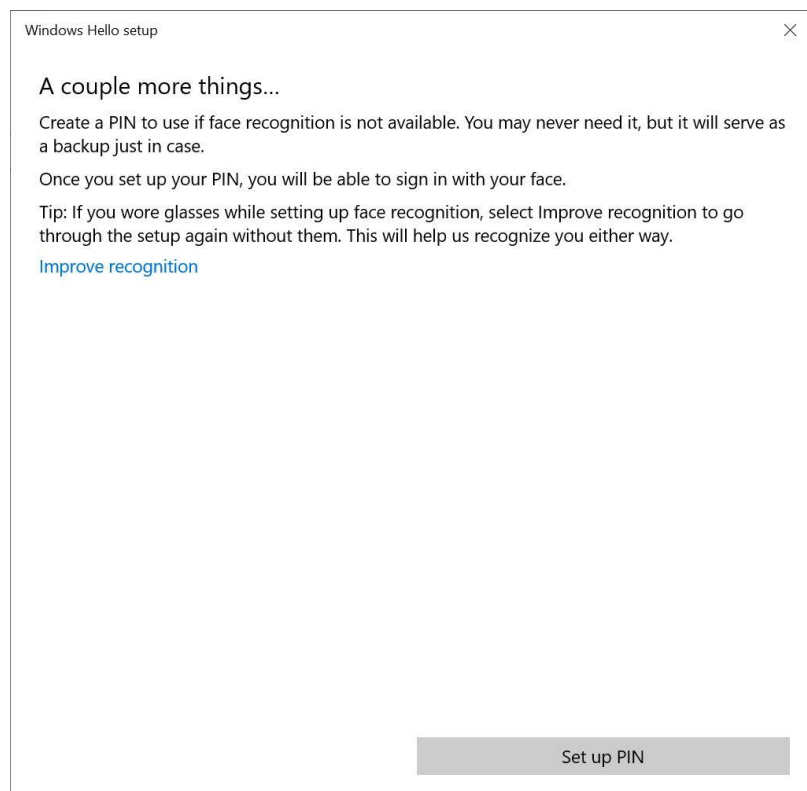
4. Follow the on-screen instructions to set up Windows Hello Face.



5. One of the steps requires users to look at the camera in order to let the system capture the faces (the gray area is for demonstration only; this area should be showing the actual image of what the camera captures).



6. If a PIN is never set up before, users will be asked to create one during the process.



7. Once finishing setting up the PIN, the setup process of “Windows Hello Face” is completed. Users will be able to use their faces to sign in to Windows next time.

Sign-in options

Select a sign-in option to add, change, or remove it.



Windows Hello Face

Sign in with your camera (Recommended)

You're all set up to sign in to Windows, apps, and services with your face.

[Learn more](#)

Automatically dismiss the lock screen if Windows recognizes your face.



On

Improve recognition

Remove