






## [How to] Update MSI USB-C Docking Station Firmware

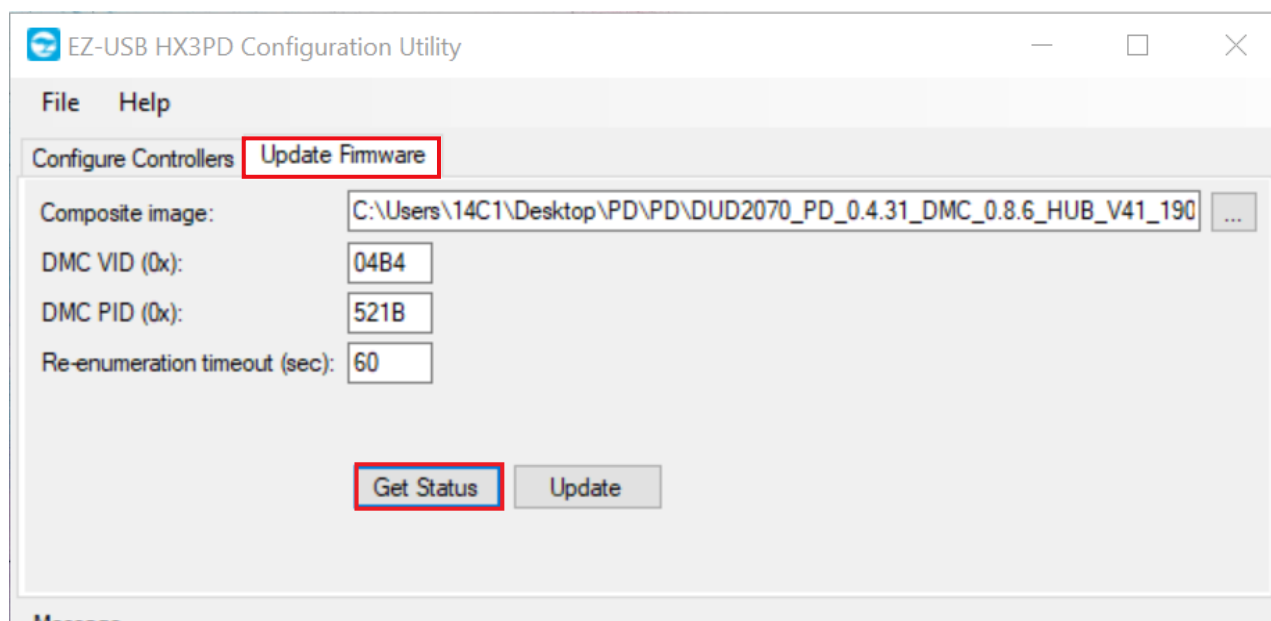
This document will guide you on how to update MSI USB-C Docking Station firmware, and to update MSI USB-C Docking Station firmware properly, please follow the steps in this document.

Note: Please unplug all the external devices or cable from MSI USB-C Docking Station before updating firmware. To download the latest version of MSI USB-C Docking Station firmware, please visit the product support page of MSI USB-C Docking Station.

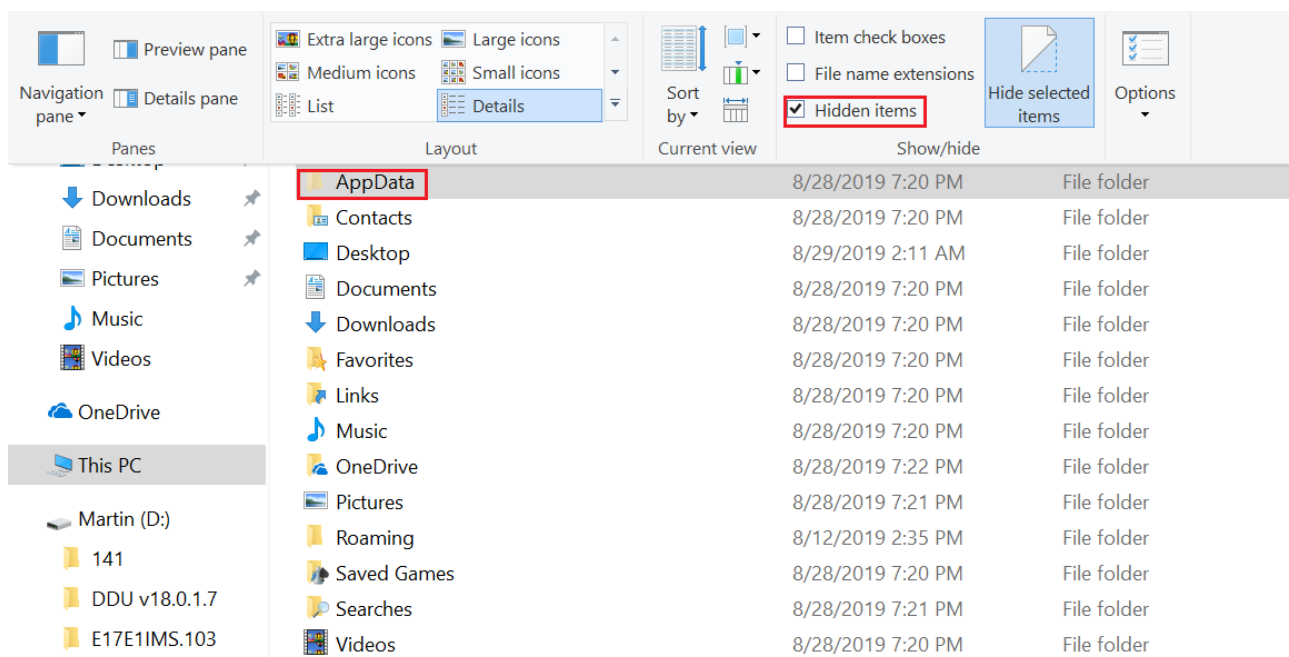
### 1. Run **EZ-USB HX3PD Configuration Utility.exe**

-  EZPD.DockImageCreation.dll
-  ezpd\_dockupdatefw\_Win32.dll
-  **EZ-USB HX3PD Configuration Utility.exe**
-  HX3PD.AppToolInterface.dll
-  HX3PD.Utills.dll

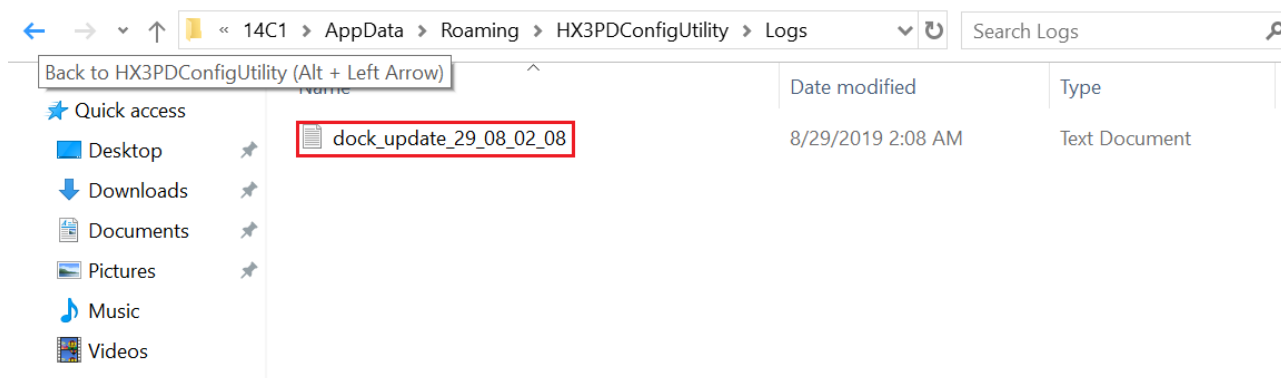
### 2. Select **Update Firmware** tab and click **Get Status** to export system information of MSI USB-C Docking Station .



- Go to C:\Users\**(User name)**, click on **View tab** and select **Hidden items**, then a hidden folder named **AppData** will show up.




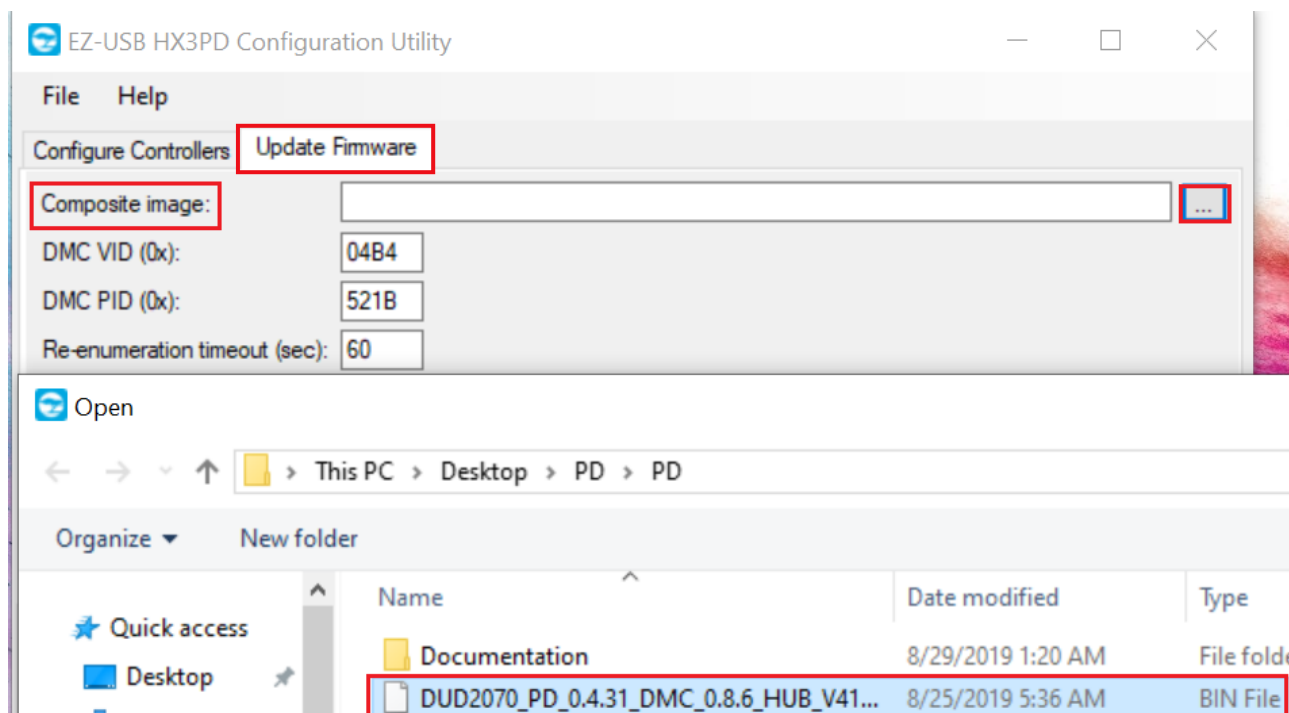
- Go to C:\Users\**(User name)**\AppData\Roaming\HX3PDConfigUtility\Logs, and then open a file named **dock\_update.txt**.



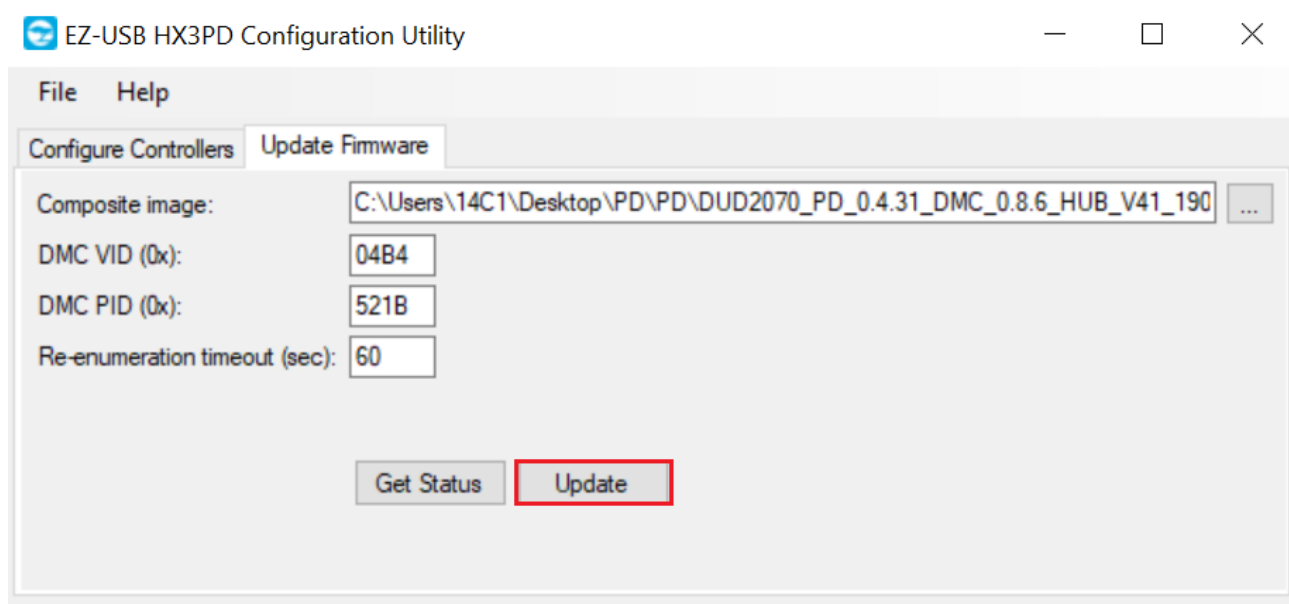
- You can see your MSI USB-C Docking Station firmware version here, and check if the current version is older than the version on MSI USB-C Docking Station support page.

```
=====CURRENT HX3PD STATUS=====
Last FW update status      : Factory (0x0)
Device count               : 3
Composite dock image version : 0.0.0.0
=====
```

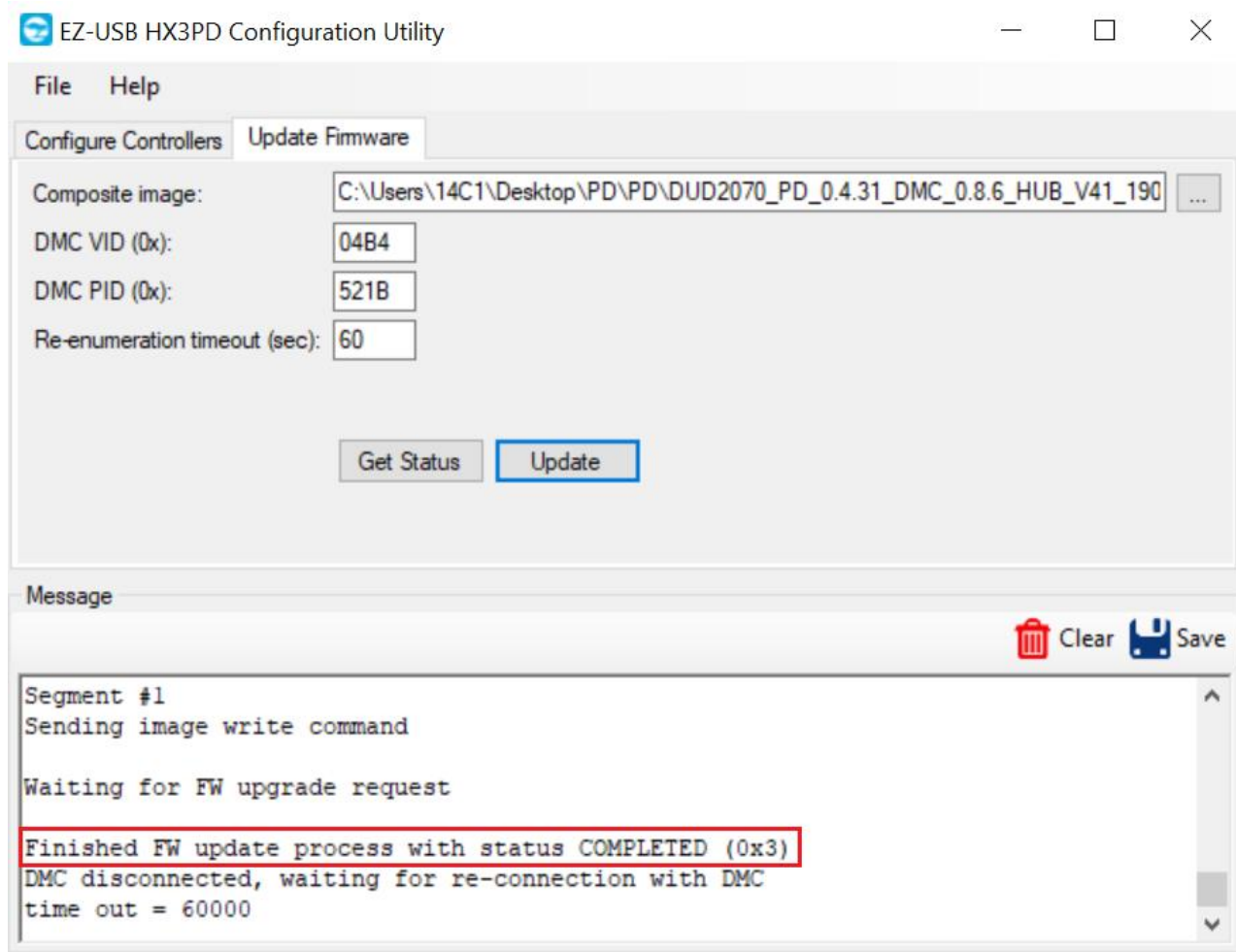
6. If your MSI USB-C Docking Station firmware needs to be updated, please go back to **EZ-USB HX3PD Configuration Utility.exe**, select **Update Firmware** tab, and click  button at Composite image to select the **.BIN** file to update your firmware.



7. Click **Update** to update your MSI USB-C Docking Station firmware.



8. When the MSI USB-C Docking Station firmware has been updated, the Message section below will show **Finished FW update process with status COMPLETED**.



9. Click **Get Status** again to make sure whether MSI USB-C Docking Station firmware has been updated to the latest version.

```
=====CURRENT HX3PD STATUS=====
Last FW update status           : Complete (0x3)
Device count                     : 3
Composite dock image version     : 1.3.0.0
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```