

[How To] Intel Graphics Driver Clean Install & Update

Affected Model: MSI notebook with Intel Graphics

This guide shows how to completely uninstall Intel graphics driver from the system without leaving old files and settings and manually install by downloading from MSI website.

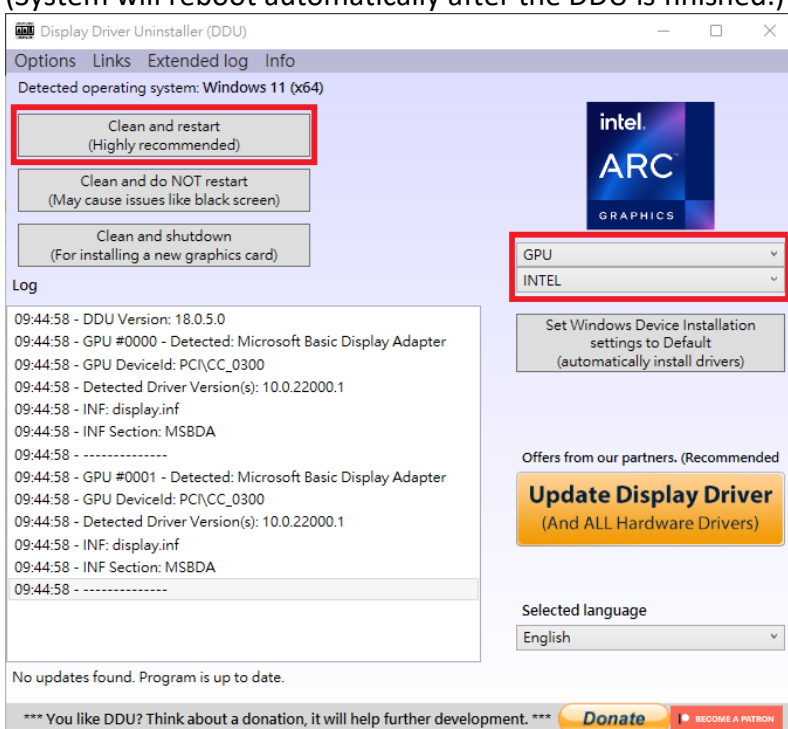
Before starting...

- * Download and save the [DDU file](#) and the corresponding Intel graphics driver.
(The DDU download link may change without notice, visit Guru3d.com and look for Display Driver Uninstaller)
- * Disconnect to the network by removing the LAN cable, or disable the wireless connection.
- * Multiple system reboot might be required, please keep the power plugged during the whole update process.

Uninstall Current Driver

1. Remove the driver by using “DDU (Display Driver Uninstaller)”

- Perform DDU in “Safe Mode”.
- The DDU control panel will show up automatically after system boot into Safe mode.
- Make sure to select the Intel GPU, and click “Clean and restart” to uninstall the driver.
(System will reboot automatically after the DDU is finished.)



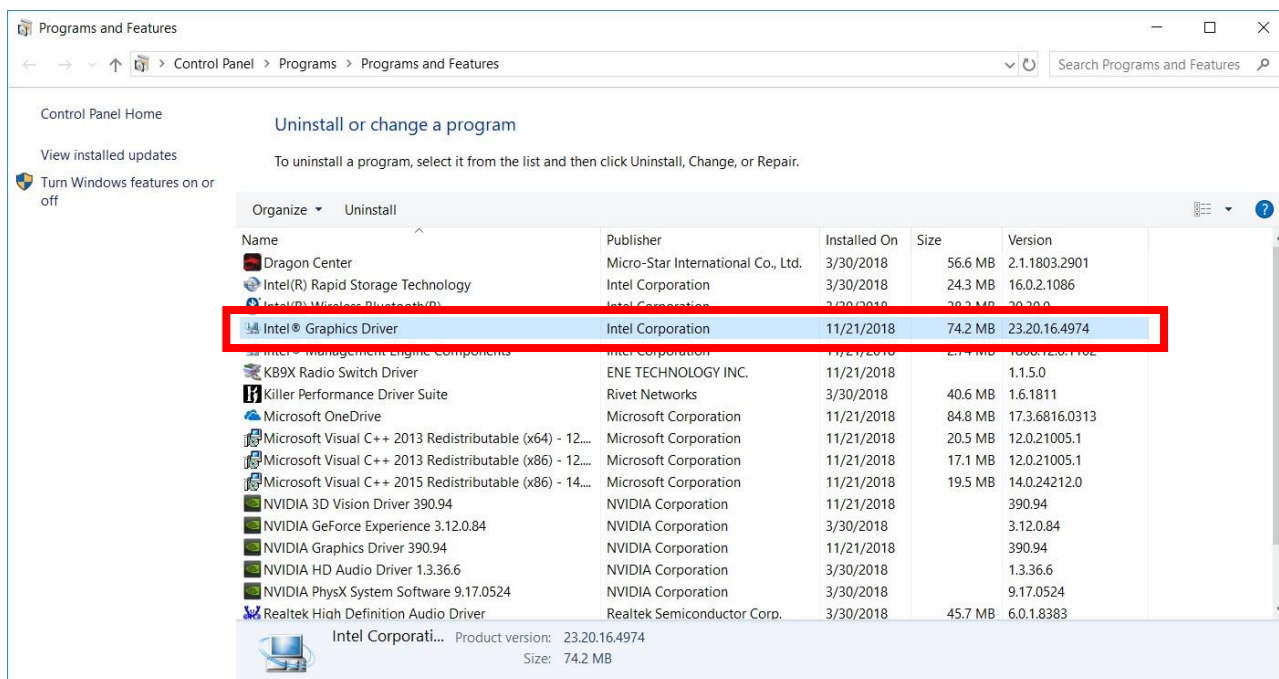
*Figure is for reference only

- The Intel display adapter should be “Microsoft Basic Display Adapter” in Device Manager since the driver has been removed.

2. Remove the driver from “Programs & Features”

- Click search on the task bar and type “Control Panel”
- Select “Programs” then click “Programs and Features.”

III. Double click on the Intel Graphics drivers to uninstall manually.



3. Remove the driver from “Device Manager”

- I. Right click on the Windows icon and select “device manager”.
- II. Double click on the “Display Adapter”
- III. Double click again on the “Intel HD graphics”
- IV. Select the “Driver” tab and click “Uninstall the device”.
- V. Check “Delete the driver software for this device”
- VI. Click Uninstall button to start the uninstallation.

Install & Update Intel Graphics Driver

1. Get the driver update manually from MSI website

- I. Download the Intel graphics **driver package** from MSI **Driver** download page.

Title	Version	Release Date	File Size
Intel Graphics Driver	24.20.100.6291	2018-11-19	369.68 MB

- II. Extract the file and double click on **Setup.exe** or **igxpip.exe** to start the installer.
- III. Follow the on-screen instructions to complete the driver install process.