

[How To] NVIDIA Graphics Driver Clean Install & Update

Affected Model: MSI notebook with NVIDIA GPU

This guide shows how to completely uninstall NVIDIA graphics driver from the system without leaving old files and settings, and install the latest version via GeForce Experience or MSI website.

Before starting...

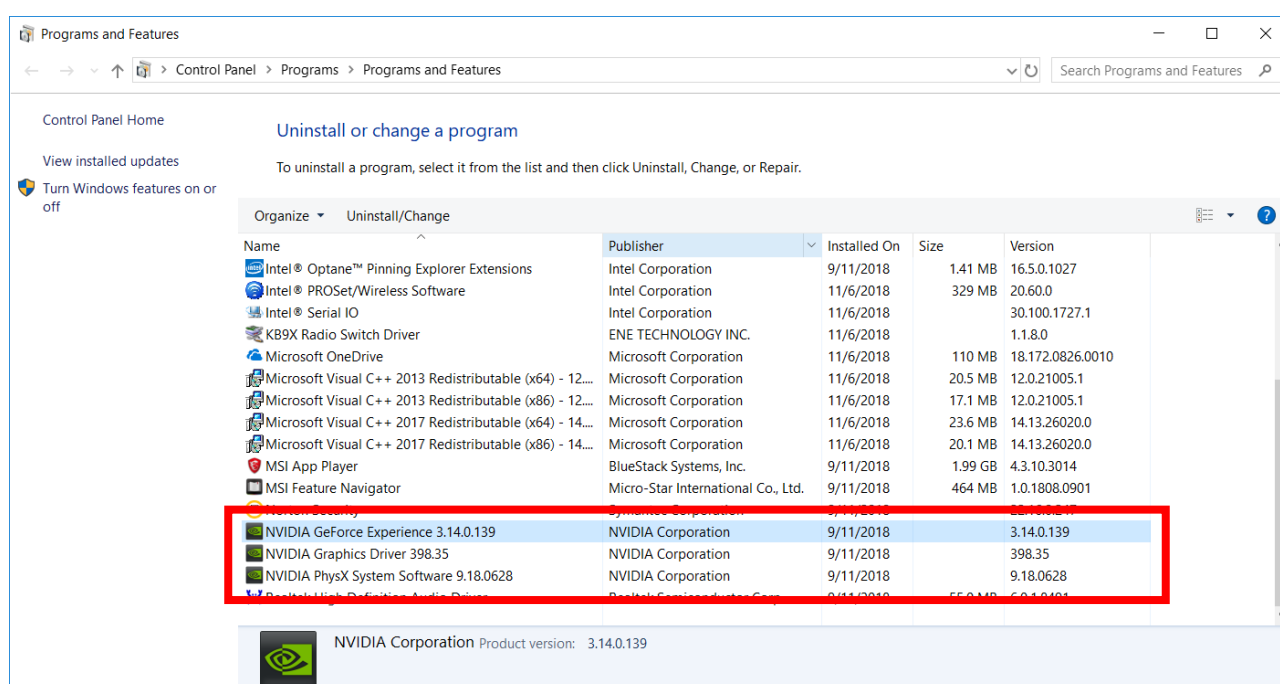
* Disconnect to the network by removing the LAN cable, or disable the wireless connection.

* Multiple system reboot might be required, please keep the power plugged during the whole update process.

Uninstall Current Driver

1. Remove the driver from “Programs & Features”

- I. Right click on the Windows icon and select “Apps and Features”.
- II. Select “Programs and Features” located on the right side of the menu.
- III. Double click on the NVIDIA drivers to manually uninstall each driver one by one.



2. Remove the driver from “Device Manager”

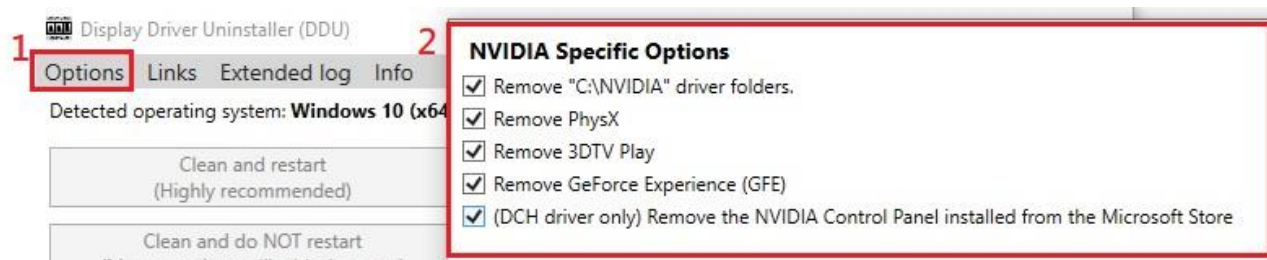
- I. Right click on the Windows icon and select “device manager”.
- II. Double click on the “Display Adapter”
- III. Double click again on the “NVIDIA graphics”
- IV. Select the “Driver” tab and click “Uninstall the device”.

- V. Check “Delete the driver software for this device”
- VI. Click Uninstall button to start the uninstallation.

3. Remove the driver by using “DDU (Display Driver Uninstaller)”

(Please download DDU from [here](#) and refer to the provided guide to perform the driver uninstallation)

- I. Perform DDU in “Safe Mode”.
- II. The DDU control panel will show up automatically after system boot into Safe mode.
- III. Please make sure all NVIDIA Specific Options are selected.

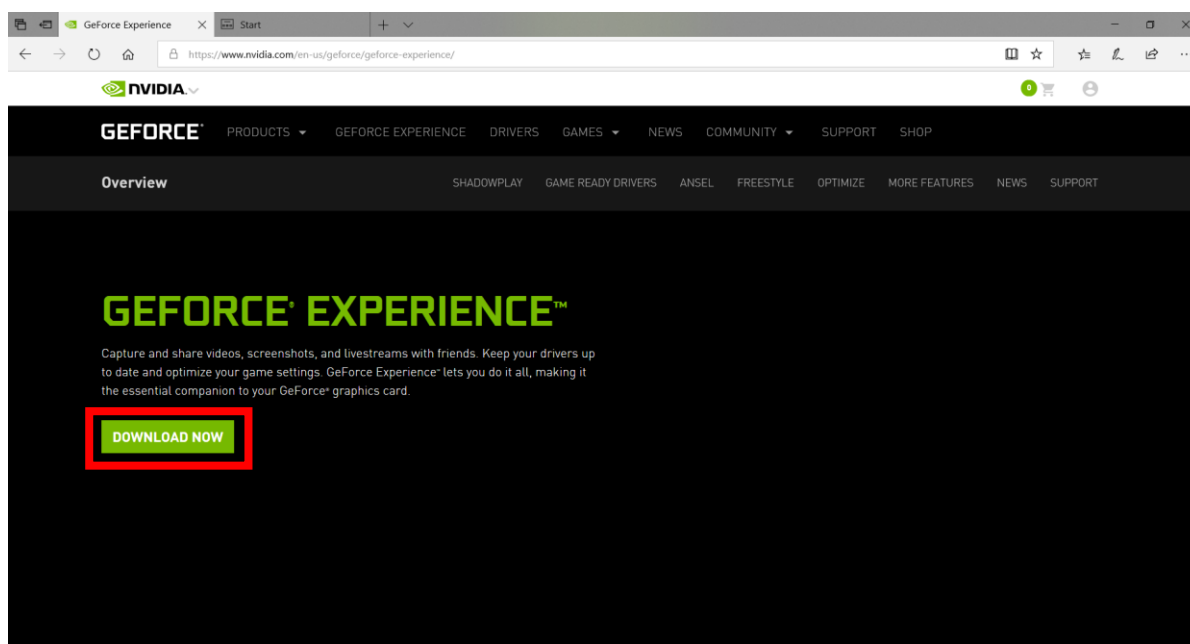


- IV. Select “Clean and restart” to uninstall the driver.
(System will reboot automatically after the DDU is finished.)
- V. The NVIDIA display adapter should be “3D Video Controller” in Device Manager since the driver has been removed.

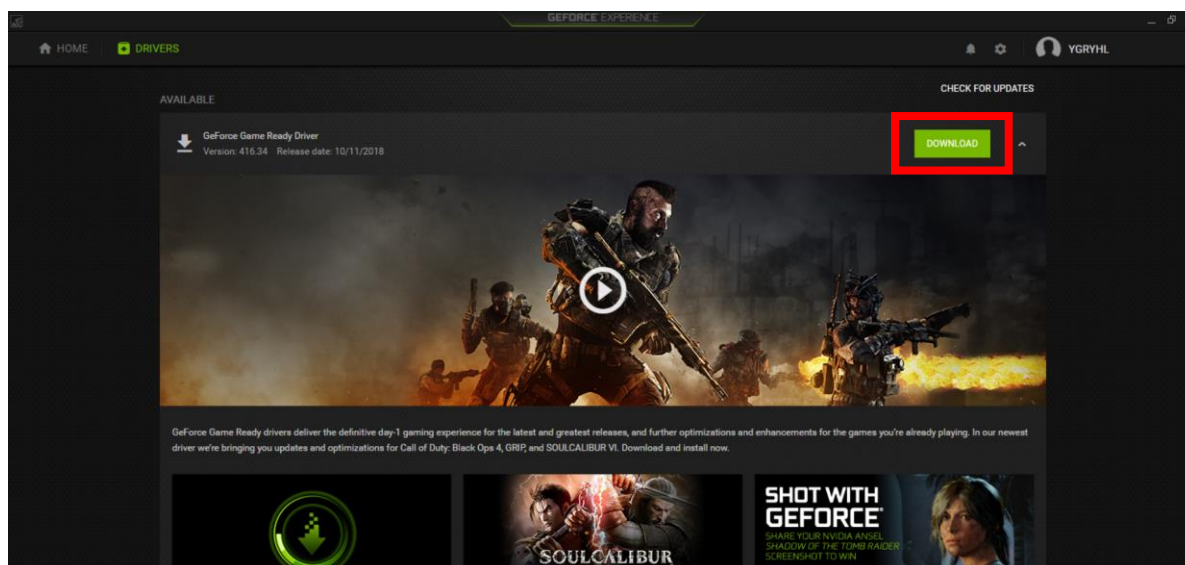
Install & Update NVIDIA Driver

1. Get the driver update from GeForce Experience

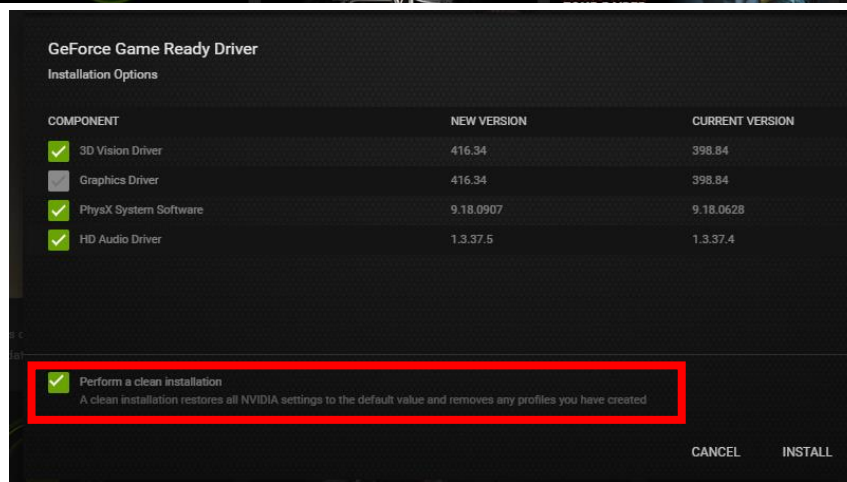
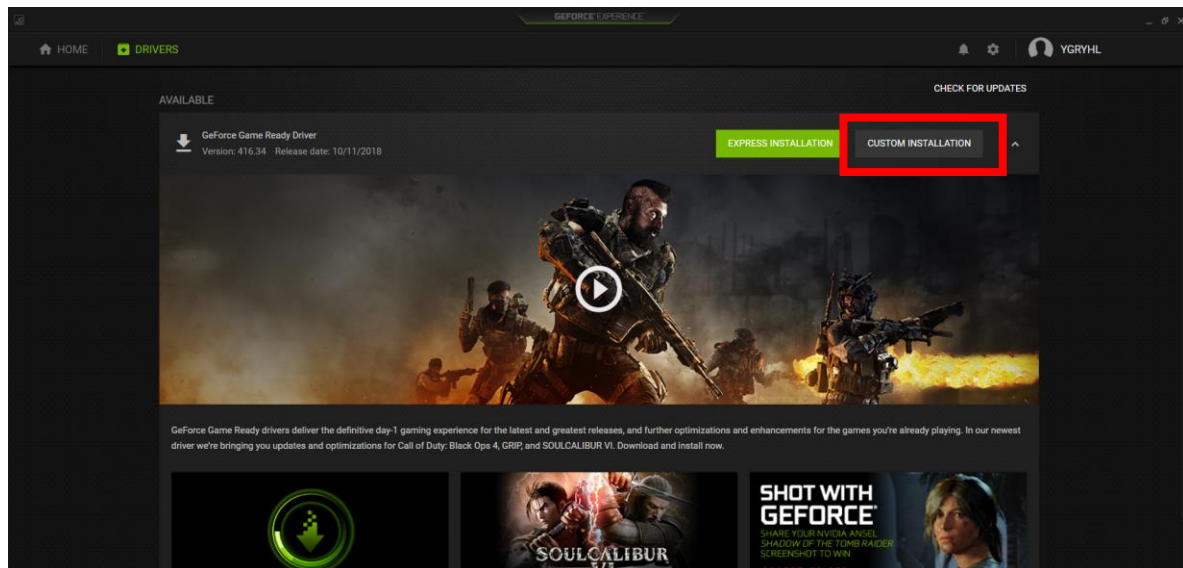
- I. Download/Update the GeForce Experience
Make sure to have the GeForce Experience version 3.15.0.164 or newer version installed. (Download from [NVIDIA website](#))



- II. Download the NVIDIA graphics driver through the GeForce Experience
- After installing the new version of the GeForce Experience, launch the GeForce Experience -> Click the “DRIVERS” tab -> Click “DOWNLOAD” to download the latest GeForce Game Ready Driver again.

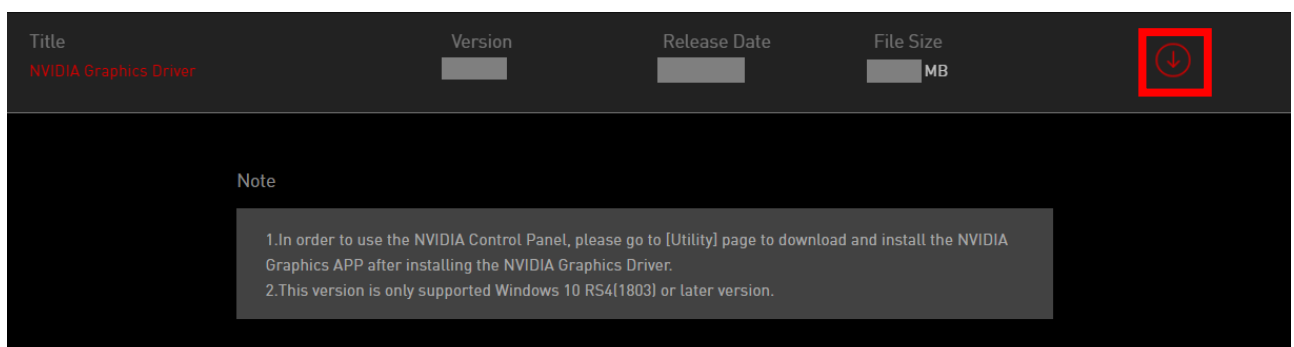


- III. Install/Update the graphics driver
- After the driver is downloaded, click “CUSTOM INSTALLATION” and make sure to select the “Perform a clean installation” check box to update the graphics driver.



2. Get the driver update manually from MSI website

- I. Download the NVIDIA graphics **driver package** from MSI **Driver** download page.



- II. Download the NVIDIA graphics **application package** from MSI **Utility** download page.

Title	Version	Release Date	File Size	
NVIDIA Graphics APP			MB	
Note In order to use the NVIDIA Control Panel, please install the NVIDIA Graphics APP after installing the NVIDIA Graphics Driver.				

- III. Extract the file and double click on **Setup.exe** to start the installer.
- IV. Follow the on-screen instructions to complete the driver install process.
- V. After installing the Driver Package, continue to install the Application Package by extracting the application installer package and double click on the **Setup.exe**.
- VI. Select the “**NVIDIA Graphics Driver and GeForce Experience**” option and follow the on-screen instructions to complete the installation.

