

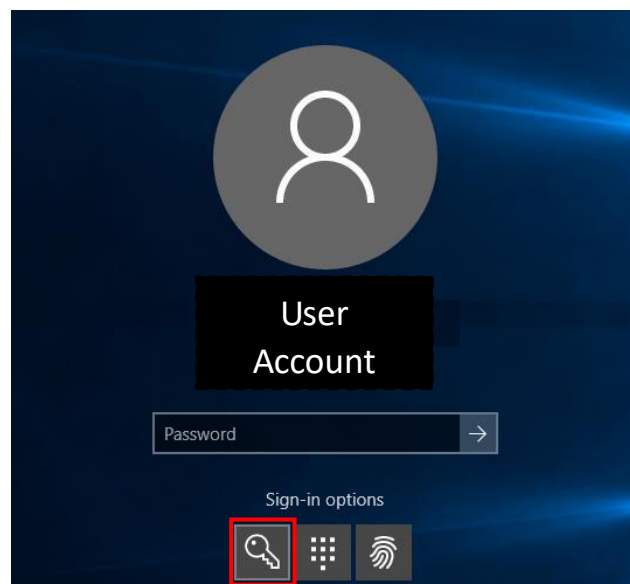
[How To] Reset Forgotten Windows Pin

To set up Windows Hello Face Recognition and Fingerprint, a PIN will have to be set beforehand.

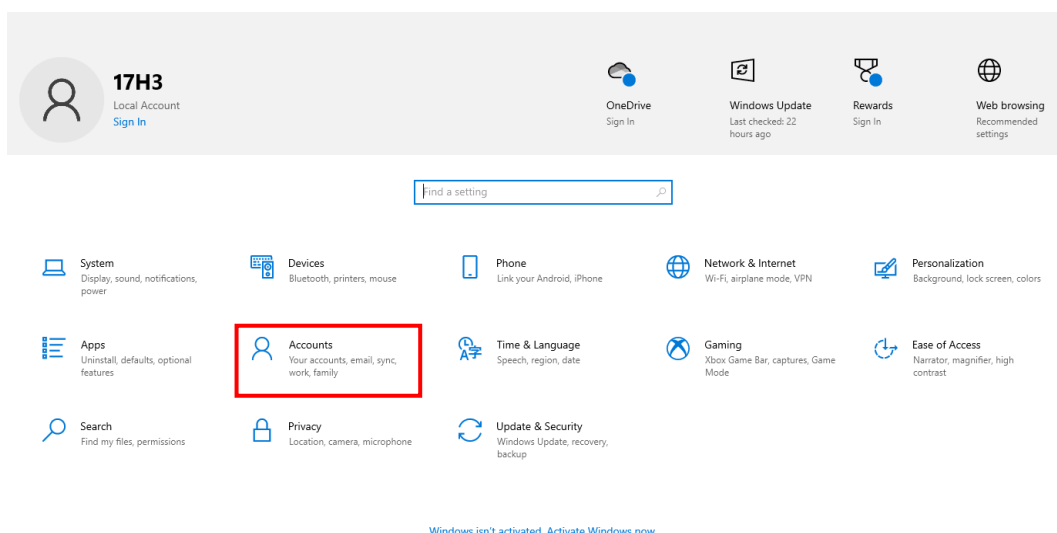
If the attempts to login with Windows Hello have failed more than the number of times allowed and the Windows PIN is forgotten, please refer to the following steps to reset it.

Note: This method is only applicable if the user account password can be recalled.

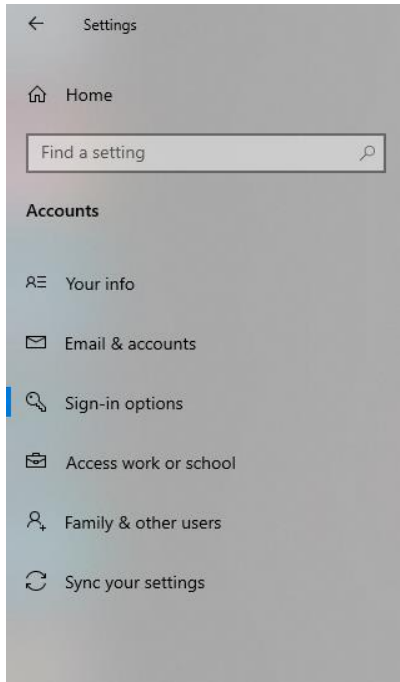
1. Log into Windows with the pre-added user account password prior to setting the PIN.



2. Open Windows Settings.








3. Go to Sign-in Options in Accounts.



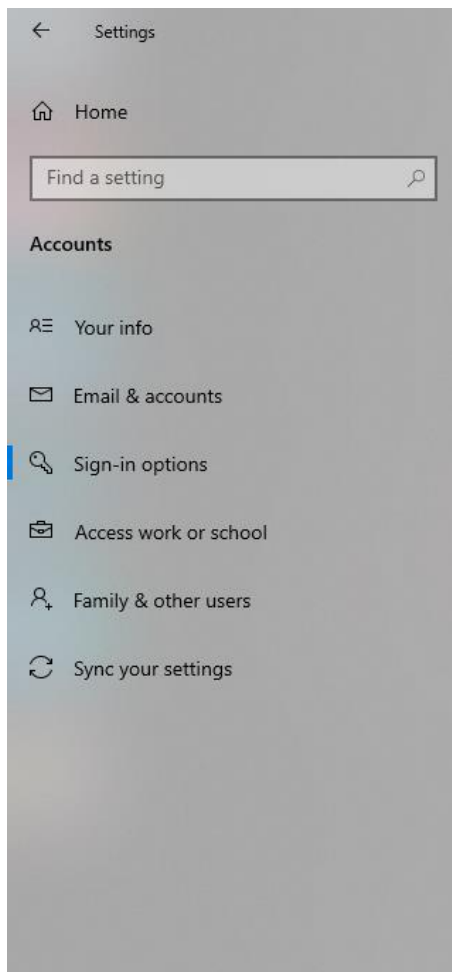
Sign-in options

Manage how you sign in to your device

Select a sign-in option to add, change, or remove it.

-  **Windows Hello Face**
Sign in with your camera (Recommended)
-  **Windows Hello Fingerprint**
This option is currently unavailable—click to learn more
-  **Windows Hello PIN**
Sign in with a PIN (Recommended)
-  **Security Key**
Sign in with a physical security key
-  **Password**
Sign in with your account's password
-  **Picture Password**
Swipe and tap your favorite photo to unlock your device




4. Click on Windows Hello PIN, then “I forgot my PIN”.






Sign-in options

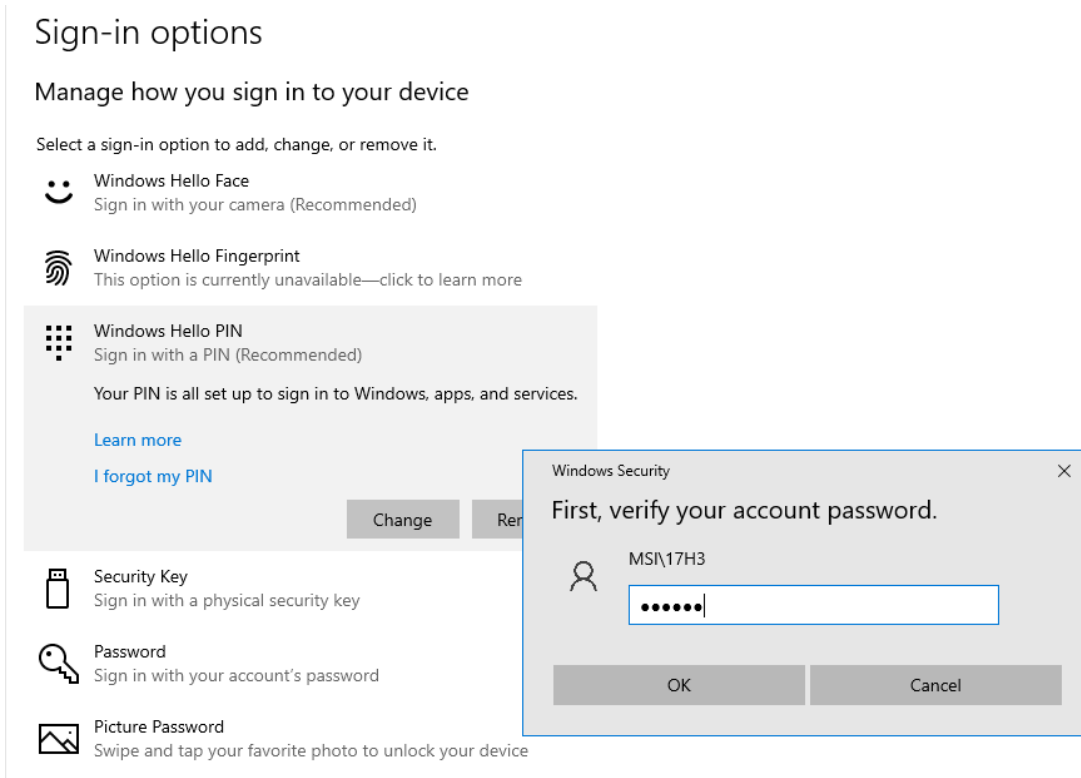
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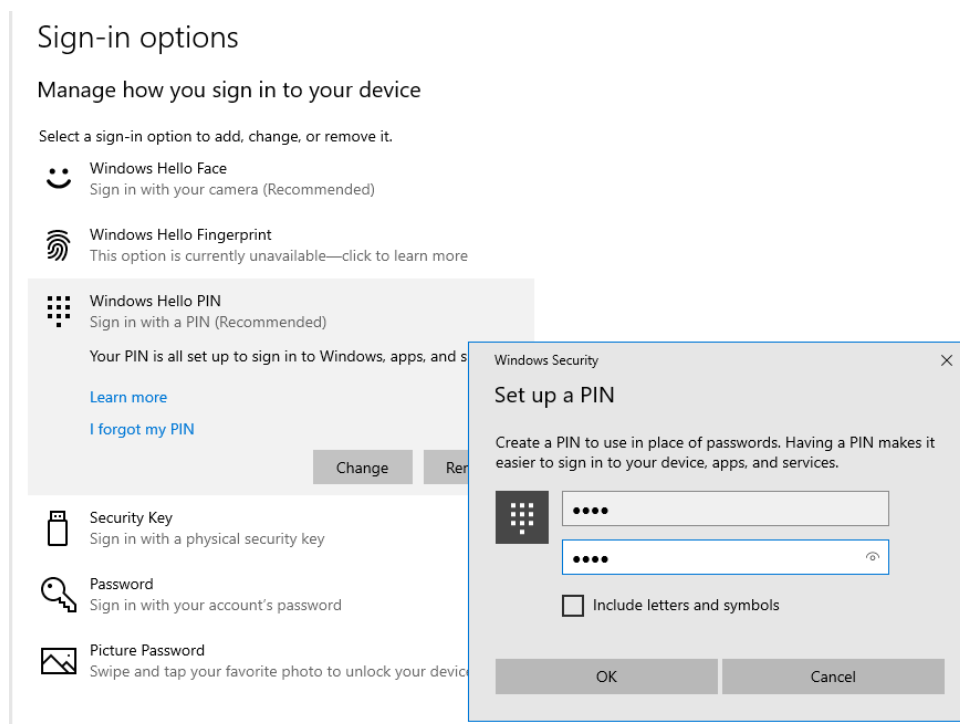
-  **Windows Hello Face**
Sign in with your camera (Recommended)
-  **Windows Hello Fingerprint**
This option is currently unavailable—click to learn more
-  **Windows Hello PIN**
Sign in with a PIN (Recommended)

Your PIN is all set up to sign in to Windows, apps, and services.
[Learn more](#)
I forgot my PIN
-  **Security Key**
Sign in with a physical security key
-  **Password**
Sign in with your account's password
-  **Picture Password**
Swipe and tap your favorite photo to unlock your device

5. Verify the account password.



6. Set up a new PIN.



7. The new PIN will be ready for use on the next login.