FAQ No. 01650

Display driver stopped responding and has recovered

Affected Model: Notebook

Q: How to fix the error message "Display driver stopped responding and has recovered"?

A: Method 1: Install the latest updates

Update to the latest VGA driver, VBIOS and EC Firmware for your notebook. You can get the update right for your notebook model on our site. www.msi.com

If installing the latest updates did not solve the problem, please try the method 2.

Method 2: Check any possible issues with visual effects or background programs

Opening too many programs and applications, or browser windows at the same time can use up memory, and cause performance issues. Try closing any unnecessary programs and windows.

You also can adjust your PC for better performance by changing some options of the visual effects. Here is how to adjust the visual effects for best performance:

1. (For Windows 7) Open **Control Panel**. In the search box, type **Performance Information and Tools**, in the list of results, click **Performance Information and Tools**. Then click **Adjust visual effects**, if you are prompted for an administrator password or confirmation, type the password or provide confirmation.
   (For Windows 8.1) Open **Control Panel**. In the search box, type **performance of Windows,** in the list of results, click **Adjust the appearance and performance of Windows**. If you are prompted for an administrator password or confirmation, type the password or provide confirmation.
2. Click the **Visual Effects** tab, click **Adjust for best performance**, and then click **OK**.
   (Note: For a less strong option, select **Let Windows choose what's best for my computer**).

